



FAQs

How will I receive Health Alerts/Advisories/Updates?

Health Alert Network (HAN) messages will be received via email as an attachment. Shorter messages could also be received via phone, fax or text message.

Who in my organization should sign up?

Individual providers are encouraged to enroll. However, it is not necessary for each person within an organization to sign up. An organization or practice may have designated roles or points of contact who receive the HAN messages and forward them to others within the organization.

What if my contact information changes?

If your contact information changes, you may update your contact information by submitting a new registration form. The HAN Coordinator will review and make the necessary updates in the HAN system. You may also email the HAN Coordinator at SCHAN@dhec.sc.gov to notify that your contact information requires updating.

For More Information on the S.C. Health Alert Network:

DHEC
Bureau of Communicable Disease
Prevention and Control
2100 Bull Street
Columbia, SC 29201



Phone: (803) 898-0431



Fax: (803) 898-0897

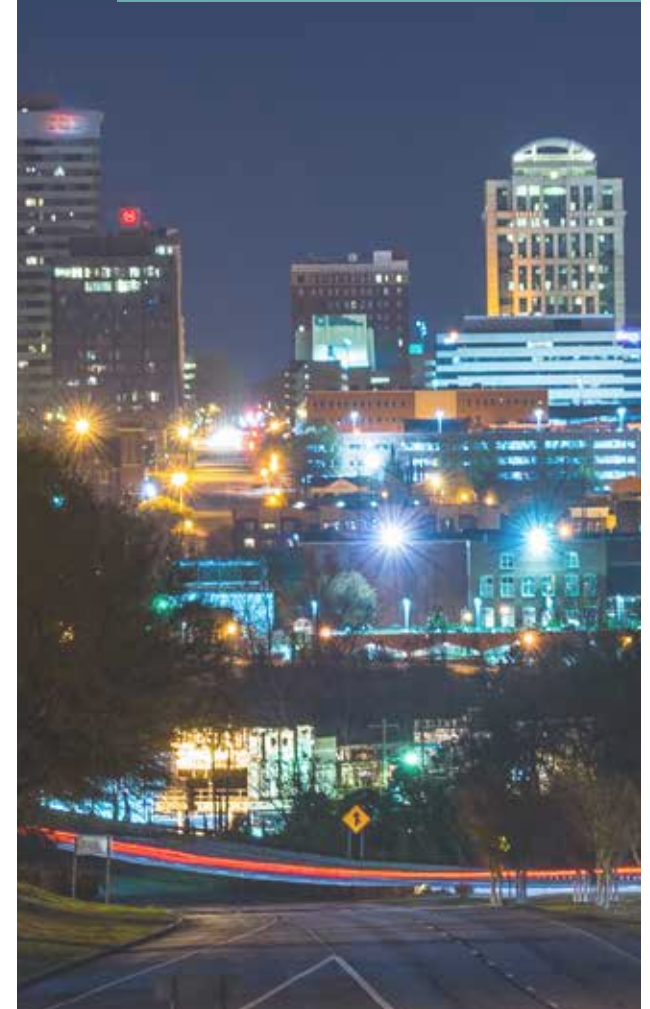


E-mail: SCHAN@dhec.sc.gov



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South Carolina Health Alert Network



What is the South Carolina Health Alert Network?

The South Carolina Health Alert Network (SCHAN) is a secure, web-based notification system used by the South Carolina Department of Health and Environmental Control (DHEC). It is used to quickly notify health care providers of disease clusters, outbreaks and other events of public health significance. SCHAN is also used to distribute health advisories and updates from the Centers for Disease Control and Prevention (CDC).

Participants of SCHAN include state and local public health offices, healthcare providers, first responders, and other related emergency preparedness and disaster response personnel in South Carolina.



Categories of Health Alert Messages

Health Alert

Provides vital, time-sensitive information for a specific incident or situation; warrants immediate action or attention by health officials, laboratorians, clinicians, and members of the public; and conveys the highest level of importance.

Health Advisory

Provides important information for a specific incident or situation; contains recommendations or actionable items to be performed by public health officials, laboratorians, and/or clinicians; may not require immediate action.

Health Update

Provides updated information regarding an incident or situation; unlikely to require immediate action.

Health Information

Provides general public health information; unlikely to require immediate action.

Benefits of Enrolling in SCHAN

SCHAN has several benefits, including:

- High-speed, around-the-clock connection between state/local health departments and network members
- Ability to alert multiple individuals, groups and organizations simultaneously
- Guidance and recommendations on testing and treatment for healthcare providers



How to enroll

Enrollment is quick and easy. You may participate by visiting www.scdhec.gov/HAN and completing the registration form. The registration will then be reviewed by the HAN Coordinator.