



Learn more about the **DHEC HealthLife Client Portal**

scdhec.gov/healthlife

Access your DHEC health record with the new DHEC HealthLife Client Portal.

Registering is easy. All you need is an active email invite from your local health department.

Once registered, you can:

- View details and notifications for upcoming appointments.
- Receive important messages from your clinic.
- Access test results 7 days after your visit.
- Review your DHEC health record.

and more!



Online client portal
for DHEC health records
and appointments



Getting Started

- 1 Download the “**HealtheLife**” mobile app from the app store or visit scdhec.gov/healthelife to log in via the web.
- 2 Once you open the app, search for “**SC DHEC.**”
- 3 Enter a valid email address and create a unique password.
- 4 Click “**Register**” at the bottom of the screen.

You only need to register once. When you return to the app or website, you will log in using your email and password.

Viewing Your Appointments

- Select the “**Upcoming Appointments**” icon from the home screen to view a calendar of all scheduled appointments.
- To schedule, reschedule or cancel an appointment, please call **1-855-4SC-DHEC** (1-855-472-3432).

Understanding the Dashboard

Select “**Dashboard**” to display helpful information about your DHEC health department.

- Find recent test results at-a-glance
- Access different sections of the portal
- Select “**Health Record**” to review your DHEC health record
- Select “**Messages**” to see important messages from the clinic

Need to update your password or personal information for the portal?

- Click on the three dots beside your name in the lower left corner of the screen.

Need to find other health departments nearby?

- Select the DHEC Homepage link at the top of the screen.

Do you need to update your address or information in your DHEC health record?

- Please visit your local health department and our staff will be glad to assist you.

Have questions about the DHEC HealtheLife Client Portal or your account?

- Select “**Technical Support**” for assistance.

Logging Out

- Click on the three dots next to your name on the bottom left and select “**Sign Out.**”



Need Help?

The 24-Hour Consumer Support Line can assist:

1-877-621-8014

Login problems

Help navigating the portal

Re-send registration invitation

Troubleshooting portal issues

