



September 14, 2017

MEMORANDUM

TO: Administrators, Licensed Facilities

FROM: Gwen C. Thompson, Chief
Bureau of Health Facilities Licensing

SUBJECT: Reporting Loss of Utilities/Services

Extreme weather conditions may severely impact the safety of residents, patients or clients in facilities that are licensed by the Bureau of Health Facilities Licensing (BHFL). Temperature extremes place a heavy burden on air conditioning and heating equipment. Associated increased electrical needs may overwhelm the power supply resulting in brown outs or complete loss of power. Facilities must plan ahead to address these issues and are expected to have emergency plans to accommodate disruptions in power.

As a reminder, should a facility licensed by the Department experience a loss of cooling or heating, interruption of potable water supply, loss of electrical power, or other conditions affecting the continuity of essential services, the facility must notify the Department immediately after ensuring the safety of the residents, patients, or clients. You may contact the Department at (803) 545-4370. After hours, please contact the Department at (803) 606-0767.

Failure to notify the BHFL promptly may result in sanctions from the Department.

GCT/lkw

cc: Shelly Kelly, DHEC
Gwen Thompson, DHEC
Terry English, DHEC
Russell Morrison, DHEC
Mary Jo Roue, DHEC
William McCallum, DHEC