

Effective April 1, 2017

Ryan White HIV/AIDS Program Services: Allowable Uses of Funds Policy Clarification Notice (PCN) #16-02 Replaces Policy #10-02. Link: http://hab.hrsa.gov/affordablecareact/service_category_pcn_16-02_final.pdf

RWHAP Legislation: Core Medical Services		
Core Medical Service	Description	Program Guidance
Outpatient/Ambulatory Health Services	<p>Outpatient/Ambulatory Health Services are diagnostic and therapeutic services provided directly to a client by a licensed healthcare provider in an outpatient medical setting. Outpatient medical settings include clinics, medical offices, and mobile vans where clients do not stay overnight. Emergency room or urgent care services are not considered outpatient settings. Allowable activities include:</p> <ul style="list-style-type: none"> ▪ Medical history taking ▪ Physical examination ▪ Diagnostic testing, including laboratory testing ▪ Treatment and management of physical and behavioral health conditions ▪ Behavioral risk assessment, subsequent counseling, and referral ▪ Preventive care and screening ▪ Pediatric developmental assessment ▪ Prescription, and management of medication therapy ▪ Treatment adherence ▪ Education and counseling on health and prevention issues ▪ Referral to and provision of specialty care related to HIV diagnosis 	<p>Treatment Adherence services provided during an Outpatient/Ambulatory Health Service visit should be reported under the Outpatient/Ambulatory Health Services category whereas Treatment Adherence services provided during a Medical Case Management visit should be reported in the Medical Case Management service category.</p> <p>See Policy Notice 13-04: Clarifications Regarding Clients Eligibility for Private Health Insurance and Coverage of Services by Ryan White HIV/AIDS Program</p> <p>See Early Intervention Services</p>
AIDS Drug Assistance Program Treatments	The AIDS Drug Assistance Program (ADAP) is a state-administered program authorized under Part B of the RWHAP to provide FDA-approved	See PCN 07-03: The Use of Ryan White HIV/AIDS Program, Part B (formerly Title II), AIDS Drug

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	<p>medications to low-income clients with HIV disease who have no coverage or limited health care coverage. ADAPs may also use program funds to purchase health insurance for eligible clients and for services that enhance access to, adherence to, and monitoring of antiretroviral therapy. RWHAP ADAP recipients must conduct a cost effectiveness analysis to ensure that purchasing health insurance is cost effective compared to the cost of medications in the aggregate.</p> <p>Eligible ADAP clients must be living with HIV and meet income and other eligibility criteria as established by the state.</p>	<p>Assistance Program (ADAP) Funds for Access, Adherence, and Monitoring Services; PCN 13-05: Clarifications Regarding Use of Ryan White HIV/AIDS Program Funds for Premium and Cost-Sharing Assistance for Private Health Insurance; and PCN 13-06: Clarifications Regarding Use of Ryan White HIV/AIDS Program Funds for Premium and Cost-Sharing Assistance for Medicaid</p> <p><i>See also</i> AIDS Pharmaceutical Assistance and Emergency Financial Assistance</p>
AIDS Pharmaceutical Assistance	<p>AIDS Pharmaceutical Assistance services fall into two categories, based on RWHAP Part funding.</p> <p>1. Local Pharmaceutical Assistance Program (LPAP) is operated by a RWHAP Part A or B recipient or subrecipient as a supplemental means of providing medication assistance when an ADAP has a restricted formulary, waiting list and/or restricted financial eligibility criteria.</p> <p>RWHAP Part A or B recipients using the LPAP service category must establish the following:</p> <ul style="list-style-type: none"> ▪ Uniform benefits for all enrolled clients throughout the service area 	<p>For LPAPs: Only RWHAP Part A grant award funds or Part B Base award funds may be used to support an LPAP. ADAP funds may not be used for LPAP support. LPAP funds are not to be used for Emergency Financial Assistance. Emergency Financial Assistance may assist with medications not covered by the LPAP.</p> <p>For Community Pharmaceutical Assistance: This service category should be used when RWHAP Part C or D funding is expended to routinely refill medications. RWHAP Part C or D recipients should use the Outpatient Ambulatory Health Services or</p>

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	<ul style="list-style-type: none"> ▪ A recordkeeping system for distributed medications ▪ An LPAP advisory board ▪ A drug formulary approved by the local advisory committee/board ▪ A drug distribution system ▪ A client enrollment and eligibility determination process that includes screening for ADAP and LPAP eligibility with rescreening at minimum of every six months ▪ Coordination with the state’s RWHAP Part B ADAP <ul style="list-style-type: none"> ○ A statement of need should specify restrictions of the state ADAP and the need for the LPAP ▪ Implementation in accordance with requirements of the 340B Drug Pricing Program and the Prime Vendor Program <p>2. Community Pharmaceutical Assistance Program is provided by a RWHAP Part C or D recipient for the provision of long-term medication assistance to eligible clients <u>in the absence of any other resources</u>. The medication assistance must be greater than 90 days. RWHAP Part C or D recipients using this service category must establish the following:</p> <ul style="list-style-type: none"> ▪ A financial eligibility criteria and determination process for this specific service category 	<p>Emergency Financial Assistance service for non-routine, short-term medication assistance.</p> <p>See Ryan White HIV/AIDS Program Part A and B National Monitoring Standards See also LPAP Policy Clarification Memo See also AIDS Drug Assistance Program Treatments and Emergency Financial Assistance</p>

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	<ul style="list-style-type: none"> ▪ A drug formulary consisting of HIV primary care medications not otherwise available to the client ▪ Implementation in accordance with the requirements of the 340B Drug Pricing Program and the Prime Vendor Program 	
Oral Health Care	Oral Health Care services provide outpatient diagnostic, preventive, and therapeutic services by dental health care professionals, including general dental practitioners, dental specialists, dental hygienists, and licensed dental assistants.	None at this time
Early Intervention Services (EIS)	The RWHAP legislation defines EIS for Parts A, B, and C. See § 2651(e) of the Public Health Service Act.	<p>The elements of EIS often overlap with other service category descriptions; however, EIS is the combination of such services rather than a stand-alone service. RWHAP Part recipients should be aware of programmatic expectations that stipulate the allocation of funds into specific service categories.</p> <ul style="list-style-type: none"> ▪ RWHAP Parts A and B EIS services must include the following four components: <ul style="list-style-type: none"> o Targeted HIV testing to help the unaware learn of their HIV status and receive referral to HIV care and treatment services if found to be HIV-infected <ul style="list-style-type: none"> ▪ Recipients must coordinate these testing services with other HIV

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		<ul style="list-style-type: none"> o prevention and testing programs to avoid duplication of efforts <ul style="list-style-type: none"> ▪ HIV testing paid for by EIS cannot supplant testing efforts paid for by other sources o Referral services to improve HIV care and treatment services at key points of entry o Access and linkage to HIV care and treatment services such as HIV Outpatient/Ambulatory Health Services, Medical Case Management, and Substance Abuse Care o Outreach Services and Health Education/Risk Reduction related to HIV diagnosis ▪ RWHAP Part C EIS services must include the following four components: <ul style="list-style-type: none"> o Counseling individuals with respect to HIV o High risk targeted HIV testing (confirmation and diagnosis of the extent of immune deficiency) <ul style="list-style-type: none"> ▪ Recipients must coordinate these testing services under Part C EIS with other HIV prevention and testing programs to avoid duplication of efforts

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		<ul style="list-style-type: none"> ▪ The HIV testing services supported by Part C EIS funds cannot supplant testing efforts covered by other sources <ul style="list-style-type: none"> o Referral and linkage to care of HIV-infected clients to Outpatient/Ambulatory Health Services, Medical Case Management, Substance Abuse Care, and other services as part of a comprehensive care system including a system for tracking and monitoring referrals o Other clinical and diagnostic services related to HIV diagnosis
Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals	<p>Health Insurance Premium and Cost Sharing Assistance provides financial assistance for eligible clients living with HIV to maintain continuity of health insurance or to receive medical and pharmacy benefits under a health care coverage program. To use RWHAP funds for health insurance premium and cost-sharing assistance, a RWHAP Part recipient must implement a methodology that incorporates the following requirements:</p> <ul style="list-style-type: none"> ▪ RWHAP Part recipients must ensure that clients are buying health coverage that, at a minimum, includes at least one drug in each class of core antiretroviral therapeutics from the Department 	<p>Traditionally, RWHAP Parts A and B funding support health insurance premiums and cost-sharing assistance. If a RWHAP Part C or D recipient has the resources to provide this service, an equitable enrollment policy must be in place and it must be cost-effective and sustainable.</p> <p>See PCN 07-05: Program Part B ADAP Funds to Purchase Health Insurance;</p> <p>PCN 13-05: Clarifications Regarding Use of Ryan White HIV/AIDS Program Funds for Premium and Cost-Sharing Assistance for Private Health Insurance;</p>

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	<p>of Health and Human Services (HHS) treatment guidelines along with appropriate HIV outpatient/ambulatory health services</p> <ul style="list-style-type: none"> ▪ RWHAP Part recipients must assess and compare the aggregate cost of paying for the health coverage option versus paying for the aggregate full cost for medications and other appropriate HIV outpatient/ambulatory health services, and allocate funding to Health Insurance Premium and Cost Sharing Assistance only when determined to be cost effective <p>The service provision consists of either or both of the following:</p> <ul style="list-style-type: none"> o Paying health insurance premiums to provide comprehensive HIV Outpatient/Ambulatory Health Services and pharmacy benefits that provide a full range of HIV medications for eligible clients o Paying cost-sharing on behalf of the client 	<p>PCN 13-06: Clarifications Regarding Use of Ryan White HIV/AIDS Program Funds for Premium and Cost-Sharing Assistance for Medicaid; and PCN 14-01: Revised 4/3/2015: Clarifications Regarding the Ryan White HIV/AIDS Program and Reconciliation of Premium Tax Credits under the Affordable Care Act</p>
Home Health Care	<p>Home Health Care is the provision of services in the home that are appropriate to a client’s needs and are performed by licensed professionals. Services must relate to the client’s HIV disease and may include:</p> <ul style="list-style-type: none"> ▪ Administration of prescribed therapeutics (e.g. intravenous and aerosolized treatment, and parenteral feeding) ▪ Preventive and specialty care 	<p>The provision of Home Health Care is limited to clients that are homebound. Home settings do not include nursing facilities or inpatient mental health/substance abuse treatment facilities.</p>

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	<ul style="list-style-type: none"> ▪ Wound care ▪ Routine diagnostics testing administered in the home ▪ Other medical therapies 	
Medical Nutrition Therapy	<p>Medical Nutrition Therapy includes:</p> <ul style="list-style-type: none"> ▪ Nutrition assessment and screening ▪ Dietary/nutritional evaluation ▪ Food and/or nutritional supplements per medical provider’s recommendation ▪ Nutrition education and/or counseling <p>These services can be provided in individual and/or group settings and outside of HIV Outpatient/Ambulatory Health Services.</p>	<p>All services performed under this service category must be pursuant to a medical provider’s referral and based on a nutritional plan developed by the registered dietitian or other licensed nutrition professional. Services not provided by a registered/licensed dietitian should be considered Psychosocial Support Services under the RWHAP.</p> <p>See Food-Bank/Home Delivered Meals</p>
Hospice Service	<p>Hospice Services are end-of-life care services provided to clients in the terminal stage of an HIV-related illness. Allowable services are:</p> <ul style="list-style-type: none"> ▪ Mental health counseling ▪ Nursing care ▪ Palliative therapeutics ▪ Physician services ▪ Room and board 	<p>Services may be provided in a home or other residential setting, including a non-acute care section of a hospital that has been designated and staffed to provide hospice services. This service category does not extend to skilled nursing facilities or nursing homes.</p> <p>To meet the need for hospice services, a physician must certify that a patient is terminally ill and has a defined life expectancy as established by the recipient. Counseling services provided in the context of hospice care must be consistent with the definition of mental health counseling. Palliative</p>

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		therapies must be consistent with those covered under respective state Medicaid programs.
Home and Community-Based Health Services	Home and Community-Based Health Services are provided to a client living with HIV in an integrated setting appropriate to a client’s needs, based on a written plan of care established by a medical care team under the direction of a licensed clinical provider. Services include: <ul style="list-style-type: none"> ▪ Appropriate mental health, developmental, and rehabilitation services ▪ Day treatment or other partial hospitalization services ▪ Durable medical equipment ▪ Home health aide services and personal care services in the home 	Inpatient hospitals, nursing homes, and other long-term care facilities are not considered an integrated setting for the purposes of providing home and community-based health services.
Mental Health Services	Mental Health Services are the provision of outpatient psychological and psychiatric screening, assessment, diagnosis, treatment, and counseling services offered to clients living with HIV. Services are based on a treatment plan, conducted in an outpatient group or individual session, and provided by a mental health professional licensed or authorized within the state to render such services. Such professionals typically include psychiatrists, psychologists, and licensed clinical social workers.	Mental Health Services are allowable only for HIV-infected clients. <i>See Psychosocial Support Services</i>

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Substance Abuse Outpatient Care	<p>Substance Abuse Outpatient Care is the provision of outpatient services for the treatment of drug or alcohol use disorders. Services include:</p> <ul style="list-style-type: none"> ▪ Screening ▪ Assessment ▪ Diagnosis, and/or ▪ Treatment of substance use disorder, including: <ul style="list-style-type: none"> o Pretreatment/recovery readiness programs o Harm reduction o Behavioral health counseling associated with substance use disorder o Outpatient drug-free treatment and counseling o Medication assisted therapy o Neuro-psychiatric pharmaceuticals o Relapse prevention 	<p>Acupuncture therapy may be allowable under this service category only when, as part of a substance use disorder treatment program funded under the RWHAP, it is included in a documented plan.</p> <p>Syringe access services are allowable, to the extent that they comport with current appropriations law and applicable HHS guidance, including HRSA- or HAB-specific guidance.</p> <p><i>See Substance Abuse Services (residential)</i></p>
Medical Case Management, including Treatment Adherence Services	<p>Medical Case Management is the provision of a range of client-centered activities focused on improving health outcomes in support of the HIV care continuum. Activities may be prescribed by an interdisciplinary team that includes other specialty care providers. Medical Case Management includes all types of case management encounters (e.g., face-to-face, phone contact, and any other forms of communication). Key activities include:</p> <ul style="list-style-type: none"> ▪ Initial assessment of service needs ▪ Development of a comprehensive, individualized care plan 	<p>Medical Case Management services have as their objective <u>improving health care outcomes</u> whereas Non-Medical Case Management Services have as their objective providing guidance and assistance in <u>improving access</u> to needed services.</p> <p>Visits to ensure readiness for, and adherence to, complex HIV treatments shall be considered Medical Case Management or Outpatient/Ambulatory Health Services. Treatment Adherence Services provided during a Medical Case Management visit should be reported in the</p>

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	<ul style="list-style-type: none"> ▪ Timely and coordinated access to medically appropriate levels of health and support services and continuity of care ▪ Continuous client monitoring to assess the efficacy of the care plan ▪ Re-evaluation of the care plan at least every 6 months with adaptations as necessary ▪ Ongoing assessment of the client’s and other key family members’ needs and personal support systems ▪ Treatment adherence counseling to ensure readiness for and adherence to complex HIV treatments ▪ Client-specific advocacy and/or review of utilization of services <p>In addition to providing the medically oriented services above, Medical Case Management may also provide benefits counseling by assisting eligible clients in obtaining access to other public and private programs for which they may be eligible (e.g., Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer’s Patient Assistance Programs, other state or local health care and supportive services, and insurance plans through the health insurance Marketplaces/Exchanges).</p>	<p>Medical Case Management service category whereas Treatment Adherence services provided during an Outpatient/Ambulatory Health Service visit should be reported under the Outpatient/Ambulatory Health Services category.</p>

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Support Services	Description	Program Guidance
Non-Medical Case Management Services	<p>Non-Medical Case Management Services (NMCM) provide guidance and assistance in accessing medical, social, community, legal, financial, and other needed services. Non-Medical Case management services may also include assisting eligible clients to obtain access to other public and private programs for which they may be eligible, such as Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer’s Patient Assistance Programs, other state or local health care and supportive services, or health insurance Marketplace plans. This service category includes several methods of communication including face-to-face, phone contact, and any other forms of communication deemed appropriate by the RWHAP Part recipient. Key activities include:</p> <ul style="list-style-type: none"> ▪ Initial assessment of service needs ▪ Development of a comprehensive, individualized care plan ▪ Continuous client monitoring to assess the efficacy of the care plan ▪ Re-evaluation of the care plan at least every 6 months with adaptations as necessary ▪ Ongoing assessment of the client’s and other key family members’ needs and personal support systems 	<p>Non-Medical Case Management Services have as their objective providing guidance and assistance in <u>improving access</u> to needed services whereas Medical Case Management services have as their objective <u>improving health care outcomes</u>.</p>

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Support Services	Description	Program Guidance
Child Care Services	<p>The RWHAP supports intermittent child care services for the children living in the household of HIV-infected clients for the purpose of enabling clients to attend medical visits, related appointments, and/or RWHAP-related meetings, groups, or training sessions.</p> <p>Allowable use of funds include:</p> <ul style="list-style-type: none"> ▪ A licensed or registered child care provider to deliver intermittent care ▪ Informal child care provided by a neighbor, family member, or other person (with the understanding that existing federal restrictions prohibit giving cash to clients or primary caregivers to pay for these services) 	<p>The use of funds under this service category should be limited and carefully monitored. Direct cash payments to clients are not permitted.</p> <p>Such arrangements may also raise liability issues for the funding source which should be carefully weighed in the decision process.</p>
Emergency Financial Assistance	<p>Emergency Financial Assistance provides limited one-time or short-term payments to assist the RWHAP client with an emergent need for paying for essential utilities, housing, food (including groceries, and food vouchers), transportation, and medication. Emergency financial assistance can occur as a direct payment to an agency or through a voucher program.</p>	<p>Direct cash payments to clients are not permitted.</p> <p>It is expected that all other sources of funding in the community for emergency financial assistance will be effectively used and that any allocation of RWHAP funds for these purposes will be as the payer of last resort, and for limited amounts, uses, and periods of time. Continuous provision of an allowable service to a client should not be funded through emergency financial assistance.</p> <p>See AIDS Drug Assistance Program Treatments, AIDS Pharmaceutical Assistance, and other corresponding categories</p>

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Support Services	Description	Program Guidance
Food Bank/Home Delivered Meals	<p>Food Bank/Home Delivered Meals refers to the provision of actual food items, hot meals, or a voucher program to purchase food. This also includes the provision of essential non-food items that are limited to the following:</p> <ul style="list-style-type: none"> ▪ Personal hygiene products ▪ Household cleaning supplies ▪ Water filtration/purification systems in communities where issues of water safety exist 	<p>Unallowable costs include household appliances, pet foods, and other non-essential products.</p> <p>See Medical Nutrition Therapy. Nutritional services and nutritional supplements provided by a registered dietitian are considered a core medical service under the RWHAP.</p>
Health Education/Risk Reduction	<p>Health Education/Risk Reduction is the provision of education to clients living with HIV about HIV transmission and how to reduce the risk of HIV transmission. It includes sharing information about medical and psychosocial support services and counseling with clients to improve their health status. Topics covered may include:</p> <ul style="list-style-type: none"> ▪ Education on risk reduction strategies to reduce transmission such as pre-exposure prophylaxis (PrEP) for clients' partners and treatment as prevention ▪ Education on health care coverage options (e.g., qualified health plans through the Marketplace, Medicaid coverage, Medicare coverage) ▪ Health literacy ▪ Treatment adherence education 	<p>Health Education/Risk Reduction services cannot be delivered anonymously.</p> <p>See Early Intervention Services</p>

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Housing	<p>Housing services provide limited short-term assistance to support emergency, temporary, or transitional housing to enable a client or family to gain or maintain outpatient/ambulatory health services. Housing-related referral services include assessment, search, placement, advocacy, and the fees associated with these services.</p> <p>Housing services are transitional in nature and for the purposes of moving or maintaining a client or family in a long-term, stable living situation. Therefore, such assistance cannot be provided on a permanent basis and must be accompanied by a strategy to identify, relocate, and/or ensure the client or family is moved to, or capable of maintaining, a long-term, stable living situation.</p> <p>Eligible housing can include housing that provides some type of medical or supportive services (such as residential substance use disorder services or mental health services, residential foster care, or assisted living residential services) and housing that does not provide direct medical or supportive services, but is essential for a client or family to gain or maintain access to and compliance with HIV-related outpatient/ambulatory health services and treatment.</p>	<p>RWHAP Part recipients must have mechanisms in place to allow newly identified clients access to housing services. Upon request, RWHAP recipients must provide HAB with an individualized written housing plan, consistent with RWHAP Housing Policy 11-01, covering each client receiving short term, transitional and emergency housing services. RWHAP recipients and local decision making planning bodies, (i.e., Part A and Part B) are strongly encouraged to institute duration limits to provide transitional and emergency housing services. The US Department of Housing and Urban Development (HUD) defines transitional housing as up to 24 months and HRSA/HAB recommends that recipients consider using HUD’s definition as their standard.</p> <p>Housing services funds cannot be in the form of direct cash payments to clients and cannot be used for mortgage payments.</p> <p>See PCN 11-01 The Use of Ryan White HIV/AIDS Program Funds for Housing Referral Services and Short-term or Emergency Housing Needs</p>
Legal Services	See Other Professional Services	

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Linguistic Services	Linguistic Services provide interpretation and translation services, both oral and written, to eligible clients. These services must be provided by qualified linguistic services providers as a component of HIV service delivery between the healthcare provider and the client. These services are to be provided when such services are necessary to facilitate communication between the provider and client and/or support delivery of RWHAP-eligible services.	Services provided must comply with the National Standards for Culturally and Linguistically Appropriate Services (CLAS).
Medical Transportation	Medical Transportation is the provision of nonemergency transportation services that enables an eligible client to access or be retained in core medical and support services.	<p>Medical transportation may be provided through:</p> <ul style="list-style-type: none"> ▪ Contracts with providers of transportation services ▪ Mileage reimbursement (through a non-cash system) that enables clients to travel to needed medical or other support services, but should not in any case exceed the established rates for federal Programs (Federal Joint Travel Regulations provide further guidance on this subject) ▪ Purchase or lease of organizational vehicles for client transportation programs, provided the recipient receives prior approval for the purchase of a vehicle ▪ Organization and use of volunteer drivers (through programs with insurance and other liability issues specifically addressed)

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		<ul style="list-style-type: none"> ▪ Voucher or token systems Unallowable costs include: <ul style="list-style-type: none"> ▪ Direct cash payments or cash reimbursements to clients ▪ Direct maintenance expenses (tires, repairs, etc.) of a privately-owned vehicle ▪ Any other costs associated with a privately-owned vehicle such as lease, loan payments, insurance, license, or registration fees
Other Professional Services	Other Professional Services allow for the provision of professional and consultant services rendered by members of particular professions licensed and/or qualified to offer such services by local governing authorities. Such services may include: <ul style="list-style-type: none"> ▪ Legal services provided to and/or on behalf of the individual living with HIV and involving legal matters related to or arising from their HIV disease, including: <ul style="list-style-type: none"> o Assistance with public benefits such as Social Security Disability Insurance (SSDI) o Interventions necessary to ensure access to eligible benefits, including discrimination or breach of confidentiality litigation as it relates to services eligible for funding under the RWHAP o Preparation of: <ul style="list-style-type: none"> ▪ Healthcare power of attorney ▪ Durable powers of attorney 	Legal services exclude criminal defense and class-action suits unless related to access to services eligible for funding under the RWHAP.

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<i>Support Services</i>	<i>Description</i>	<i>Program Guidance</i>
	<ul style="list-style-type: none"> ▪ Living wills ▪ Permanency planning to help clients/families make decisions about the placement and care of minor children after their parents/caregivers are deceased or are no longer able to care for them, including: <ul style="list-style-type: none"> o Social service counseling or legal counsel regarding the drafting of wills or delegating powers of attorney o Preparation for custody options for legal dependents including standby guardianship, joint custody, or adoption ▪ Income tax preparation services to assist clients in filing Federal tax returns that are required by the Affordable Care Act for all individuals receiving premium tax credits 	
Outreach Services	<p>Outreach Services include the provision of the following three activities:</p> <ul style="list-style-type: none"> ▪ Identification of people who do not know their HIV status and linkage into Outpatient/Ambulatory Health Services ▪ Provision of additional information and education on health care coverage options ▪ Reengagement of people who know their status into Outpatient/Ambulatory Health Services 	<p>Outreach programs must be:</p> <ul style="list-style-type: none"> ▪ Conducted at times and in places where there is a high probability that individuals with HIV infection and/or exhibiting high-risk behavior ▪ Designed to provide quantified program reporting of activities and outcomes to accommodate local evaluation of effectiveness ▪ Planned and delivered in coordination with local and state HIV prevention outreach programs to avoid duplication of effort ▪ Targeted to populations known, through local epidemiologic data or review of service

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RWHAP Legislation: Support Services		
Support Services	Description	Program Guidance
		<p>utilization data or strategic planning processes, to be at disproportionate risk for HIV infection</p> <p>Funds may not be used to pay for HIV counseling or testing under this service category.</p> <p>See Policy Notice 12-01: The Use of Ryan White HIV/AIDS Program Funds for Outreach Services.</p> <p>Outreach services cannot be delivered anonymously as personally identifiable information is needed from clients for program reporting.</p> <p>See Early Intervention Services</p>
Permanency Planning	See Other Professional Services	
Psychosocial Support Services	<p>Psychosocial Support Services provide group or individual support and counseling services to assist eligible people living with HIV to address behavioral and physical health concerns. These services may include:</p> <ul style="list-style-type: none"> ▪ Bereavement counseling ▪ Caregiver/respite support (RWHAP Part D) ▪ Child abuse and neglect counseling ▪ HIV support groups ▪ Nutrition counseling provided by a non-registered dietitian (<i>see</i> Medical Nutrition Therapy Services) 	<p>Funds under this service category may not be used to provide nutritional supplements (<i>See</i> Food Bank/Home Delivered Meals).</p> <p>RWHAP-funded pastoral counseling must be available to all eligible clients regardless of their religious denominational affiliation.</p> <p>Funds may not be used for social/recreational activities or to pay for a client’s gym membership.</p>

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RWHAP Legislation: Support Services		
Support Services	Description	Program Guidance
	<ul style="list-style-type: none"> ▪ Pastoral care/counseling services 	<p>For RWHAP Part D recipients, outpatient mental health services provided to affected clients (people not identified with HIV) should be reported as Psychosocial Support Services; this is generally only a permissible expense under RWHAP Part D.</p> <p><i>See Respite Care Services</i></p>
Referral for Health Care and Support Services	Referral for Health Care and Support Services directs a client to needed core medical or support services in person or through telephone, written, or other type of communication. This service may include referrals to assist eligible clients to obtain access to other public and private programs for which they may be eligible (e.g., Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer’s Patient Assistance Programs, and other state or local health care and supportive services, or health insurance Marketplace plans).	<p>Referrals for Health Care and Support Services provided by outpatient/ambulatory health care providers should be reported under the Outpatient/Ambulatory Health Services category.</p> <p>Referrals for health care and support services provided by case managers (medical and non-medical) should be reported in the appropriate case management service category (i.e., Medical Case Management or Non-Medical Case Management).</p>
Rehabilitation Services	Rehabilitation Services are provided by a licensed or authorized professional in accordance with an individualized plan of care intended to improve or maintain a client’s quality of life and optimal capacity for self-care.	Examples of allowable services under this category are physical and occupational therapy.
Respite Care	Respite Care is the provision of periodic respite care in community or home-based settings that	Recreational and social activities are allowable program activities as part of a respite care service

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RWHAP Legislation: Support Services		
Support Services	Description	Program Guidance
	includes non-medical assistance designed to provide care for an HIV-infected client to relieve the primary caregiver responsible for the day-to-day care of an adult or minor living with HIV.	<p>provided in a licensed or certified provider setting including drop-in centers within HIV Outpatient/Ambulatory Health Services or satellite facilities.</p> <p>Funds may not be used for off premise social/recreational activities or to pay for a client’s gym membership.</p> <p>Funds may be used to support informal, home-based Respite Care, but liability issues should be included in the consideration of this expenditure. Direct cash payments to clients are not permitted.</p> <p>See Psychosocial Support Services</p>
Substance Abuse Services (residential)	<p>Substance Abuse Services (residential) is the provision of services for the treatment of drug or alcohol use disorders in a residential setting to include screening, assessment, diagnosis, and treatment of substance use disorder. This service includes:</p> <ul style="list-style-type: none"> ▪ Pretreatment/recovery readiness programs ▪ Harm reduction ▪ Behavioral health counseling associated with substance use disorder ▪ Medication assisted therapy ▪ Neuro-psychiatric pharmaceuticals ▪ Relapse prevention 	<p>Substance Abuse Services (residential) is permitted only when the client has received a written referral from the clinical provider as part of a substance use disorder treatment program funded under the RWHAP.</p> <p>Substance Abuse Services (residential) are not allowable services under RWHAP Parts C and D.</p> <p>Acupuncture therapy may be allowable funded under this service category only when it is included in a documented plan as part of a substance use</p>

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<i>RWHAP Legislation: Support Services</i>		
<i>Support Services</i>	<i>Description</i>	<i>Program Guidance</i>
	<ul style="list-style-type: none">▪ Detoxification, if offered in a separate licensed residential setting (including a separately-licensed detoxification facility within the walls of an inpatient medical or psychiatric hospital)	<p>disorder treatment program funded under the RWHAP.</p> <p>RWHAP funds may not be used for inpatient detoxification in a hospital setting, unless the detoxification facility has a separate license.</p>