

## NOTICES

### INTENT TO SOLE SOURCE

The South Carolina Department of Health & Environmental Control (DHEC) is seeking a qualified vendor to develop and provide user application training in an in-person learning lab environment for relevant roles in the existing Cerner Millennium Electronic Health Record (EHR). Training is to be developed and provided within the same timeframe in which the system is being configured/localized to the specific requirements of DHEC. DHEC clinic specific training materials are to be created to follow the unique clinic workflows and billing processes of DHEC. The instructor-led end-user training will include Cerner Millennium solutions and role-specific workflow content.

Trainers must be subject matter experts on the Cerner Millennium EHR system that has been configured/localized to the specific requirements of DHEC, a public health agency, as opposed to a generalized version or hospital version of Cerner Millennium. End-user training includes:

- 1 Patient Accounting trainer @ 4 weeks for 4 regions (16 weeks total);
- 1 Health Information Management trainer @ 2 weeks for 4 regions (8 weeks total);
- 1 Registration/Scheduling trainer @ 3 weeks for 4 regions (12 weeks total);
- 1 Powerchart trainer @ 4 weeks for 4 regions (16 weeks total).

Total hours for end-user training are calculated at an average of 36 hours per week. Trainers will work no more than 9 hours per day. Trainers will have 36 hours for each project management and localization to content. Training will be coordinated with DHEC on an agreed upon schedule. Participants are to be assessed on the content through a formal performance assessment. The total estimated dollar amount of the two-year project is \$266,000.

### **PROTESTS:**

If you are aggrieved in connection with the intended award or award of the contract, you may be entitled to protest, but only as provided in Section 11-35-4210. To protest an award, you must (i) submit notice of your intent to protest within five (5) business days of the date this notice is posted, and (ii) submit your actual protest within fifteen days of the date this notice is posted. Days are calculated as provided in Section 11-35-310(13). Both protests and notices of intent to protest must be in writing and must be received by the appropriate Chief Procurement Officer within the time provided. The grounds of the protest and the relief requested must be set forth with enough particularity to give notice of the issues to be decided. Any protest or notice of intent to protest must be addressed to the Chief Procurement Officer, Information Technology Management Office, and submitted in writing (a) by email to: [protest-itmo@itmo.sc.gov](mailto:protest-itmo@itmo.sc.gov) or (b) by post or delivery to: 1201 Main Street, Suite 600, Columbia, SC 29201.

Qualified vendors should contact Rebecca Nichols at [NICHOLRJ@dhec.sc.gov](mailto:NICHOLRJ@dhec.sc.gov) by Midnight ET, July 12, 2021 for additional information.