

NOTICES

INTENT TO SOLE SOURCE

The South Carolina Department of Health & Environmental Control (DHEC) is seeking a qualified vendor to provide one year of Premier Support Services on existing Microsoft products and services utilized by DHEC Office of Information Technology. The Premier Support Services include direct access to Microsoft product development teams, software developers and source code for account maintenance, problem resolution, and information services. The services offered also include reactive support to resolve issues in our Microsoft environment, prioritized problem resolution services to provide rapid response to minimize downtime, advisory and assistance support, service delivery management, assigned Microsoft Technical Account Manager (TAM), proactive services including maintenance, optimization, and education. The total estimated dollar amount of the purchase is \$573,000.

Qualified vendors should contact Rebecca Nichols via email at NICHOLRJ@dhec.sc.gov by midnight, June 29, 2022 for additional information.

PROTESTS: If you are aggrieved in connection with the intended award or award of the contract, you may be entitled to protest, but only as provided in Section 11-35-4210. To protest an award, you must (i) submit notice of your intent to protest within five (5) business days of the date this notice is posted, and (ii) submit your actual protest within fifteen days of the date this notice is posted. Days are calculated as provided in Section 11-35-310(13). Both protests and notices of intent to protest must be in writing and must be received by the appropriate Chief Procurement Officer within the time provided. The grounds of the protest and the relief requested must be set forth with enough particularity to give notice of the issues to be decided. Any protest or notice of intent to protest must be addressed to the Chief Procurement Officer, Information Technology Management Office, and submitted in writing (a) by email to: protest-itmo@itmo.sc.gov or (b) by post or delivery to: 1201 Main Street, Suite 600, Columbia, SC 29201.