



COVID-19 Vaccine Provider Town Hall

7-21-2021



Recorded Town Hall Sessions and Slides Available DHEC's COVID-19 Provider [Website](#)

Webinars

- VIDEO - COVID-19 Vaccine Provider Town Hall Q&A 05.05.21
 - COVID-19 Provider Town Hall 05.05.21 (PDF)

[View Archived Vaccine Provider Webinar](#)

VAMS and DHEC COVID-19 Vaccination Program Updates and Reminders

COVID-19 Vaccination Program Reporting Reminders						
Requirement Area	System	Metrics				Frequency
Inventory	VAMS	New vaccine deliveries	Doses Administered	Waste	Transfers	Same Day
	VaccineFinder	On-hand inventory				Daily
	DHEC Provider Portal H3707	No longer a reporting requirement as of Friday, July 2, 2021				
	VAMS	Inventory Request with 1 st and 2 nd dose amounts specified in notes				Mondays by 11:59pm
Vaccine Administration	VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON	Vaccine administration event				Within 24 hours
Temperature Monitoring	Via email to COVIDVaccines@dhec.sc.gov Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs	Fridays by 5pm

VAMS 5.1.1 (July 13, 2021)

- **Recipient Portal Updates**

- A new Prevaccination Questionnaire will display for recipients prior to vaccine administration
- Recipients can pre-register for walk-in appointments at third-party clinics

- **Clinic Portal Updates**

- Clinic administrators and inventory managers can log inventory for an expired lot in order to update the number of doses received and available
- A new Prevaccination Questionnaire will display for healthcare professionals at all clinic types prior to vaccine administration

Upcoming VAMS Updates

VAMS Release 5.2 is scheduled for late-July. For more information about what this release will include, please join the monthly Clinic Work Group session.

VAMS Clinic Work Group

Mark your calendars for the upcoming Clinic Work Group! Clinic Work Groups are aligned to upcoming releases so that clinic users have the latest information about VAMS updates and enhancements prior to the changes being made; they also include spotlights from clinics about their VAMS journey to facilitate awareness of lessons learned. Please join us for the July Clinic Work Group using the links below.

Clinic Work Group: July 27, 2021 (2:30 – 3:30 pm ET)

Access Link:

<https://deloitte.zoom.us/j/92634289117?pwd=cTFXMmZ4ODF0ak9wb0ZOa3RIU2tpUT09>

Webinar ID: 926 3428 9117

Passcode: 944905

COVID-19 Provider: DHEC Contacts

- **Provider Operations: COVID-19 Vaccine Management**
 - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
 - COVIDVaccines@dhec.sc.gov
 - [COVID-19 Vaccine Temperature Excursion Reporting Form and Guidance Document](#)
- **Provider Operations: COVID-19 Provider Support**
 - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
 - COVIDProviderEnrollment@dhec.sc.gov
- **DHEC Vaccine Location Web Map**
 - Red/green color updates, information updates
 - VaxStatus@dhec.sc.gov
- **COVID-19 Provider Portal Reporting**
 - Inquiries or assistance with DHEC H3707 Provider Portal
 - Vaxreportinghelp@dhec.sc.gov
- **Provider Operations: New Provider Onboarding and VAMS**
 - Technical assistance, additional clinics, and questions regarding VAMS
 - VAMS@dhec.sc.gov



Please, do **NOT** submit a SIMON Help Desk Request for any COVID-19 vaccine related issue.

General COVID-19 Vaccination Updates

New Fact Sheets for Janssen

- Provider Fact Sheet: <https://www.fda.gov/media/146304/download>
- Recipients and Caregivers:

<https://www.fda.gov/media/146305/download>

Regarding **Guillain-Barré syndrome (GBS)**, the revised text for recipients says:

"Guillain Barré syndrome (a neurological disorder in which the body's immune system damages nerve cells, causing muscle weakness and sometimes paralysis) has occurred in some people who have received the Janssen COVID-19 Vaccine. In most of these people, symptoms began within 42 days following receipt of the Janssen COVID-19 Vaccine. The chance of having this occur is very low. You should seek medical attention right away..." if symptoms develop such as weakness or tingling sensations that spread to other parts of the body, difficulty walking, difficulty with facial movements, double vision or inability to move eyes, or difficulty with bladder control or bowel function.

Regarding **thrombocytopenia-with-thrombosis syndrome**, description of the risk has been changed to read: "Reporting of these blood clots and low levels of platelets has been highest in females ages 18 through 49 years."

The federal government announced additional measures to increase vaccination rates by moving from a mass vaccination approach towards an approach emphasizing community, proximity to home, and location convenience. Surge Response Teams will also be mobilized to combat outbreaks and respond to the spread of the Delta variant. Full information can be found <https://www.whitehouse.gov/briefing-room/speeches-remarks/2021/07/06/remarks-by-president-biden-on-the-covid-19-response-and-the-vaccination-program-6/>

Pfizer Diluent Replacement

Please be sure to include the diluent vials supplied with your order when redistributing or transporting Pfizer COVID-19 vaccine. Diluent is critical to the administration of Pfizer vaccine and must be included to ensure proper administration.

If the diluent vials have been lost, misplaced, or are no longer useable, CDC recommends the following actions:

1. Determine how the diluent was lost and develop strategies to prevent this from happening again. Replacing diluent must be done at the expense of the provider or jurisdiction. Replacement diluent increases the risk of vaccine administration errors and may impact the safety of the vaccine if managed incorrectly.
2. All COVID-19 vaccines are preservative free. When replacing diluent for Pfizer vaccine, **only 0.9% preservative-free sodium chloride** can be used. **Do not use** bacteriostatic 0.9% Sodium Chloride Injection or any other diluent as they contain preservatives. This information is included in the [manufacturer's fact sheet for healthcare providers](#).
3. Diluent vials can only be used once and cannot be repeatedly punctured for multiple vials. Once diluent has been withdrawn from a vial **it MUST be discarded**, even if excessive saline is still available in the vial. Do not be tempted to re-puncture a diluent vial and withdraw additional diluent, even if mixing multiple vials for a mass vaccination clinic. Use only 1 vial of diluent with 1 vial of Pfizer vaccine. Failure to follow this practice may impact the safety of the vaccine. Additional information may be found at: [Questions about Single-dose/Single-use Vials | Injection Safety | CDC](#)

Key Operational Considerations for COVID-19 Vaccination Clinics

An UPDATED version of the *Key Operational Considerations for Jurisdictions Planning to Operate COVID-19 Vaccination Clinics* is now available. As more jurisdictions are using, or planning to use, temporary large and/or small-scale vaccination sites, the document offers considerations for planning a successful vaccination clinic. This version has been updated to include lessons learned interspersed throughout as well as a general update as vaccine supply and demand has changed. In addition, hyperlinks to CDC guidance can be found throughout the document.

ACIP Meeting

The Advisory Committee on Immunization Practices is holding a COVID-19 meeting on Thursday, July 22, to hear the latest information on vaccine safety, including GBS, and updated clinical considerations for COVID-19 vaccines.

<https://www.cdc.gov/vaccines/acip/index.html>



Weekly updates will continue to be posted to the COVID-19 Vaccine Provider Guidance [webpage](#).

CONTACT US

Provider Operations Unit

COVID-19 Vaccine Management : COVIDVaccines@dhec.sc.gov

COVID-19 Provider Support : COVIDProviderEnrollment@dhec.sc.gov

VAMS: VAMS@dhec.sc.gov

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