Recorded Town Hall Sessions and Slides Available
DHEC’s COVID-19 Provider Website

Webinars

- VIDEO - Pfizer Product and Vaccine Administration Considerations
- VIDEO - COVID-19 Provider Onboarding 01.03.21
  - COVID-19 Provider Onboarding 01.05.21 (PDF)
- VIDEO - Regional VAMS Onboarding and Discussion
  - Regional Onboarding (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 01.06.21
  - COVID-19 Provider Town Hall 01.06.21 (PDF)
- VIDEO - Regional COVID-19 Discussion and Q&A 1.07.21
- VIDEO - COVID-19 Provider Town Hall Q&A 01.21.21
  - COVID-19 Provider Town Hall 01.21.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q & A 02.05.21
  - COVID-19 Provider Town Hall 02.05.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q & A 02.12.21
  - COVID-19 Provider Town Hall 02.12.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.17.21
  - COVID-19 Provider Town Hall 02.17.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.19.21
  - COVID-19 Provider Town Hall 02.19.21 (PDF)
<table>
<thead>
<tr>
<th>Requirement Area</th>
<th>System</th>
<th>Metrics</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Inventory</strong></td>
<td>VAMS</td>
<td>New vaccine deliveries, Doses Administered, Waste, Transfers</td>
<td>Same Day</td>
</tr>
<tr>
<td></td>
<td>VaccineFinder</td>
<td>On-hand Inventory</td>
<td>Daily</td>
</tr>
<tr>
<td></td>
<td>DHEC Provider Portal H3702</td>
<td>On-hand inventory, itemized by manufacturer and 1st or 2nd dose, Total Doses Administered that day, 1st doses administered that day, 2nd doses administered that day, Total number of upcoming appointments scheduled as of that day, Total wasted vaccine for that day by manufacturer</td>
<td>Previous day totals due daily by 12pm</td>
</tr>
<tr>
<td></td>
<td>VAMS</td>
<td>Inventory Request with 1st and 2nd dose amounts specified in notes</td>
<td>Mondays by 11:59pm</td>
</tr>
<tr>
<td><strong>Vaccine Administration</strong></td>
<td>VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON</td>
<td>Vaccine administration event</td>
<td>Within 24 hours</td>
</tr>
<tr>
<td><strong>Temperature Monitoring</strong></td>
<td>Via email to <a href="mailto:COVIDVaccines@dhec.sc.gov">COVIDVaccines@dhec.sc.gov</a></td>
<td>Temperature monitoring logs for any COVID-19 vaccine containing storage units, Downloaded continuous temperature monitoring device reports, COVID-19 Transport Logs</td>
<td>Fridays by 5pm</td>
</tr>
</tbody>
</table>
Data Quality Reminders

• Please ensure that you are entering the correct information:
  • Date of birth
  • Date of administration

• SIMON team is reaching out to providers to correct these issues
  • Please ensure that you do respond to those emails
Temperature Log and Transport Log Submission Reminders

**Temperature Monitoring**

- Twice-daily temperatures and min/max temperatures must be documented each business day on a temperature monitoring log.
- Continuous temperature monitoring device reports must be downloaded weekly
  - Submit all storage unit temperature monitoring logs and continuous temperature monitoring device reports to COVIDVaccines@dhec.sc.gov every Friday by COB.
  - Include Facility Name + Temp Logs in subject line

**Vaccine Transport**

- COVID-19 Transport logs are required for any vaccine transport related to transfer, temporary clinics, or redistribution.
  - Submit all documentation to COVIDVaccines@dhec.sc.gov every Friday by COB.
  - Include Facility Name + Transport Logs in subject line
Reporting Temperature Excursions COVID-19 Vaccines

• Report Temperature Excursion worksheet to verify that there was a temperature excursion with the COVID-19 vaccine.

• Reporting a Temperature Excursion for COVID-19 Vaccines Online Guidance
Key Resource on Clinical Considerations

• CDC’s Interim Clinical Considerations for use of COVID-19 Vaccines Currently Authorized in the United States
  • [https://www.cdc.gov/vaccines/covid-19/info-by-product/clinical-considerations.html](https://www.cdc.gov/vaccines/covid-19/info-by-product/clinical-considerations.html)
  • Highlights:
    • Interval between COVID-19 and other (non-COVID-19) vaccines – 14 days
    • Previously received passive antibody therapy – 90 days
    • Current COVID-19 infection
      • Defer vaccination until person has recovered from acute illness and have met the criteria for the discontinuation of isolation
Vaccine Reimbursement

• Costs incurred for community COVID-19 vaccinations, that are more than the combination of any reimbursements received from other sources (e.g., federal, private funds, donations, or insurance) and total reimbursement per vaccine may be eligible for reimbursement.

• DHEC will process invoices from Providers twice per month.
  • Providers must sign the contract by TODAY, March 31, 2021, or 30 days after COVID-19 provider enrollment and activation to be eligible for reimbursement.

• DHEC has developed an online portal to help streamline the contract and payment process. This portal allows each Provider to do the following:
  • Sign the contract to support COVID-19 vaccination costs; and
  • Submit invoices for reimbursement.

• Vaccine Reimbursement FAQ
VAMS 2.3 Release Updates

• Third-Party Clinic
  • Ability to edit recipient profiles/records
  • External System DI added to Vaccine Administration Report

• Clinic Portal
  • New “Clinic Appointments” tab available to standard and mobile clinic administrators for messaging recipients
  • Ability to select first or second dose when requesting inventory
  • Inventory will automatically update when editing or invalidating vaccination records

• Recipient Portal
  • Recipients can view vaccines at clinic carriers prior to scheduling their first appointment
    • Will be able to view only clinics that carry the vaccine that was previously received when scheduling second appointment
  • New optional county field
VAMS Help Desks

- **CDC VAMS Help Desk**
  - Clinic Users submit a help desk ticket
    - submit questions, technical assistance, other issues via the Help function to submit a ticket, or
  - Call 1-833-957-1100, M-F, 8a-8p

- **DHEC Help Desk**
  - Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
  - Email vams@dhec.sc.gov
    - **Clinic Users**: technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
    - **Organizations**: VAMS onboarding, registration
    - **Recipient**: registration issues
Professional Development/Training Opportunity

• CDC COVID-19 Vaccine Webinar Series
  • Addresses different topics related to COVID-19 vaccination
  • Each webinar lasts approximately 15 minutes
  • Two current webinars posted
    • Preventing Vaccine Administration Errors
    • Getting Shots in Arms
  • Additional webinars will be posted to the site within the coming weeks
• Training and Education Webinar Resources webpage
Town Hall Weekly Sessions Update

Town Halls will now occur once per week on Wednesdays at 11:00 AM – 12:00 PM
**COVID-19 Provider: DHEC Contacts**

- **DHEC VaxLocator Map**
  - Red/green color updates, information updates
  - VaxStatus@dhec.sc.gov

- **COVID-19 Vaccine Management Branch**
  - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  - COVIDVaccines@dhec.sc.gov

- **COVID-19 Provider Enrollment Branch**
  - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  - COVIDProviderEnrollment@dhec.sc.gov

- **DHEC Redistribution Warehouse**
  - State-supplied ancillary kits, vaccine redistribution orders
  - RSS@dhec.sc.gov

- **New Provider Onboarding and Support/VAMS**
  - VAMS@dhec.sc.gov

- **COVID-19 Provider Portal Reporting**
  - vaxreporting@dhec.sc.gov

- **School-Related Questions**
  - ACC-Schools@dhec.sc.gov
CONTACT US

DHEC VaxLocator Map: VaxStatus@dhec.sc.gov
COVID-19 Vaccine Management Branch: COVIDVaccines@dhec.sc.gov
COVID-19 Provider Enrollment Branch: COVIDProviderEnrollment@dhec.sc.gov
DHEC Redistribution Warehouse: RSS@dhec.sc.gov
VAMS: VAMS@dhec.sc.gov

Stay Connected
VAMS Teams Introduction