Recorded Town Hall Sessions and Slides Available DHEC’s COVID-19 Provider Website

Webinars

- VIDEO - Pfizer Product and Vaccine Administration Considerations
- VIDEO - COVID-19 Provider Onboarding 01.05.21
  - COVID-19 Provider Onboarding 01.05.21 (PDF)
- VIDEO - Regional VAMS Onboarding and Discussion
  - Regional Onboarding (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 01.06.21
  - COVID-19 Provider Town Hall 01.06.21 (PDF)
- VIDEO - Regional COVID-19 Discussion and Q&A 1.07.21
- VIDEO - COVID-19 Provider Town Hall Q&A 01.21.21
  - COVID-19 Provider Town Hall 01.21.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.05.21
  - COVID-19 Provider Town Hall 02.05.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.12.21
  - COVID-19 Provider Town Hall 02.12.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.17.21
  - COVID-19 Provider Town Hall 02.17.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.19.21
  - COVID-19 Provider Town Hall 02.19.21 (PDF)
<table>
<thead>
<tr>
<th>Requirement Area</th>
<th>System</th>
<th>Metrics</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Inventory</strong></td>
<td>VAMS</td>
<td>New vaccine deliveries</td>
<td>Doses Administered</td>
</tr>
<tr>
<td></td>
<td>VaccineFinder</td>
<td>On-hand inventory</td>
<td>Doses Administered that day</td>
</tr>
<tr>
<td></td>
<td>DHEC Provider Portal H3702</td>
<td>On-hand inventory, itemized by manufacturer and 1st or 2nd dose</td>
<td>Total Doses administered that day</td>
</tr>
<tr>
<td><strong>Vaccine Administration</strong></td>
<td>VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON</td>
<td>Inventory Request with 1st and 2nd dose amounts specified in notes</td>
<td>Vaccine administration event</td>
</tr>
<tr>
<td><strong>Temperature Monitoring</strong></td>
<td>Via email to <a href="mailto:COVIDVaccines@dhec.sc.gov">COVIDVaccines@dhec.sc.gov</a></td>
<td>Temperature monitoring logs for any COVID-19 vaccine containing storage units</td>
<td>Downloaded continuous temperature monitoring device reports</td>
</tr>
</tbody>
</table>
Updated VAMS User Manuals

• COVID-19 Vaccine Provider Guidance [webpage]
• Standard and Mobile Clinic Administrator User Manual
• Standard and Mobile Clinic Healthcare Professional User Manual
• Front Desk User Manual
• Third-Party Clinic Administrator User Manual
• Third-Party Clinic Healthcare Professional User Manual
• Inventory Manager User Manual
• Organization Coordinator User Manual
• Recipient User Manual
VAMS Clinic Workgroup

VAMS Standard and Mobile Clinic Workgroup

Tuesday, April 20 from 2:30 PM – 3:30 PM

- CDC-led session to:
  - Gather feedback from users on VAMS functions and usability
  - Provide updates on upcoming system releases
  - Provide a forum for clinics to collaborate and share best practices on how to use and implement VAMS

- To join the webinar from a PC, Mac, iPad, iPhone, or Android device, click the link below
  - **Access Link:** https://deloitte.zoom.us/j/98617406086?pwd=WlNvdIc2FMRgGxGVXRIWHBqaTdKT09
  - **Passcode:** 692813

- **Listen-Only Connection Details**
  - Attendee dial-in (for Listen-only attendees):
    - **US:** +1 929 436 2866 or +1 669 900 6833
    - **Webinar ID/Passcode:** 986 1740 6086 / 692813
VAMS 3.1 Release Saturday, April 17th
VAMS Help Desks

- **CDC VAMS Help Desk**
  - Clinic Users submit a help desk ticket
    - submit questions, technical assistance, other issues via the Help function to submit a ticket, or
  - Call 1-833-957-1100, M-F, 8a-8p

- **DHEC Help Desk**
  - Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
  - Email vams@dhec.sc.gov
    - **Clinic Users**: technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
    - **Organizations**: VAMS onboarding, registration
    - **Recipient**: registration issues
CDC’s Prevaccination Checklist

• Available in English and six additional languages:
  • Arabic
  • French
  • Spanish
  • Simplified Chinese
  • Korean
  • Vietnamese

• These translations can be found on the Product info by Vaccine webpages under Administration Resources section on the CDC website
  • Pfizer-BioNTech
  • Moderna
  • Janssen/J&J
Professional Development/Training Opportunity

- CDC COVID-19 Vaccine Webinar Series
  - Addresses different topics related to COVID-19 vaccination
  - Each webinar lasts approximately 15 minutes
  - Two new webinars now available
    - Hosting Off-Site Vaccination Clinics: A Primer for Healthcare Workers
    - Hosting Off-Site COVID-19 Vaccination Clinics: A Primer for Healthcare Workers
- Additional webinars will be posted to the site within the coming weeks
- Training and Education Webinar Resources [webpage]
Education and Training for COVID-19 Vaccination

• CDC Training and Education webpage
  • CDC training modules for each vaccine products
    • General Overview of Immunization Best Practices
    • Janssen COVID-19 Vaccine: Need to Know
    • Moderna COVID-19 Vaccine: Need to Know
    • Pfizer-BioNTech COVID-19 Vaccine: Need to Know
  • EUA fact sheets for healthcare providers
  • Storage and handling requirements
  • Transport guidance
  • CDC reporting requirements
Reminder: Town Hall Schedule Change

Town Halls occur once per week on Wednesdays at 11:00 AM – 12:00 PM
COVID-19 Provider: DHEC Contacts

- **DHEC VaxLocator Map**
  - Red/green color updates, information updates
  - VaxStatus@dhec.sc.gov

- **COVID-19 Vaccine Management Branch**
  - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  - COVIDVaccines@dhec.sc.gov

- **COVID-19 Provider Enrollment Branch**
  - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  - COVIDProviderEnrollment@dhec.sc.gov

- **DHEC Redistribution Warehouse**
  - State-supplied ancillary kits, vaccine redistribution orders
  - RSS@dhec.sc.gov

- **New Provider Onboarding and Support/VAMS**
  - VAMS@dhec.sc.gov

- **COVID-19 Provider Portal Reporting**
  - Vaxreporting@dhec.sc.gov

- **School-Related Questions**
  - ACC-Schools@dhec.sc.gov
CONTACT US

DHEC VaxLocator Map: VaxStatus@dhec.sc.gov
COVID-19 Vaccine Management Branch: COVIDVaccines@dhec.sc.gov
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