COVID-19 Vaccine Provider Town Hall

4-21-2021

Recorded Town Hall Sessions and Slides Available DHEC's COVID-19 Provider [Website](#)

South Carolina Department of Health and Environmental Control

COVID-19 Vaccination Program Reporting Reminders							
Requirement Area	**System**	**Metrics**					**Frequency**
Inventory	VAMS	New vaccine deliveries	Doses Administered		Waste	Transfers	Same Day
	VaccineFinder	On-hand inventory					Daily
	DHEC Provider Portal H3707	On-hand inventory, itemized by manufacturer and 1st or 2nd dose	Total Doses Administered that day	1st doses administered that day	2nd doses administered that day	Total number of upcoming appointments scheduled as of that day	Total wasted vaccine for that day by manufacturer	Previous day totals due Daily by 12pm
	VAMS	Inventory Request with 1st and 2nd dose amounts specified in notes					Mondays by 11:59pm
Vaccine Administration	VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON	Vaccine administration event					Within 24 hours
Temperature Monitoring	Via email to COVIDVaccines@dhec.sc.gov Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs		Fridays by 5pm

VAMS 3.1 Release Notes

- **Clinic Portal**
  - Healthcare professionals can now bulk upload vaccinations in third-party, mobile, and standard clinics
    - Note: You're only able to bulk upload vaccinations for recipients who have been added to the clinic (third-party) or those who have a scheduled, checked-in, or cancelled "no show" appointment (standard and mobile)
  - Clinic users can edit profiles for all recipients
    - Editable information: name, demographics, contact information, insurance information, and communications preferences.
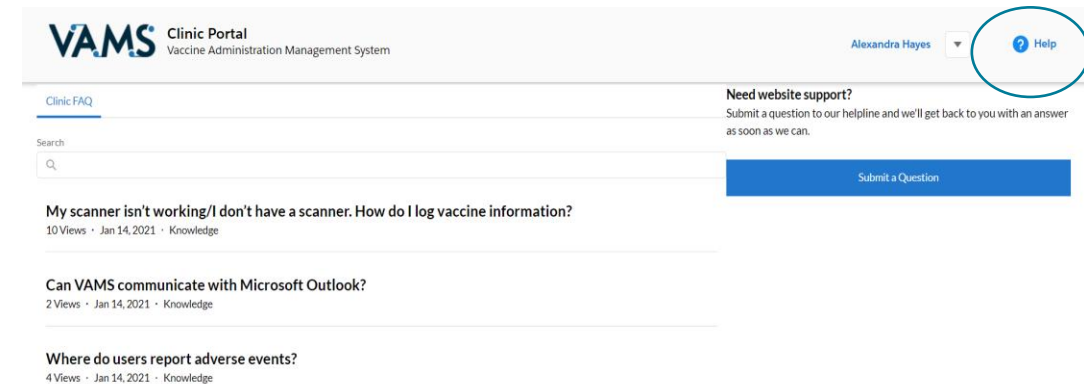
- **Recipient Portal**
  - Streamlined recipient registration flow for enhanced user experience

- **Additional Updates**
  - Global search now includes cell phone number
    - Clinic users may now search for recipients in global search via their cell phone number

VAMS Help Desks

- **CDC VAMS Help Desk**
  - Clinic Users submit a help desk ticket
    - submit questions, technical assistance, other issues via the Help function to submit a ticket, or
  - Call 1-833-957-1100, M-F, 8a-8p

- **DHEC Help Desk**
  - Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
  - Email vams@dhec.sc.gov
    - **Clinic Users**: technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
    - **Organizations**: VAMS onboarding, registration
    - **Recipient:** registration issues

Professional Development Opportunity

- CDC COVID-19 Vaccine Webinar Series
  - Addresses different topics related to COVID-19 vaccination
  - Each webinar is 15-20 minutes in length
  - Webinars Available:
    - Getting Shots in Arms
    - Hosting Off-Site Vaccination Clinics
    - Hosting Off-Site COVID-19 Vaccination Clinics
    - Preventing Vaccine Administration Errors
  - Additional webinars will be posted to the site within the coming weeks
  - Training and Education Webinar Resources webpage

Education and Training for COVID-19 Vaccination

- CDC Training and Education webpage
  - CDC training modules for each vaccine products
    - General Overview of Immunization Best Practices
    - Janssen COVID-19 Vaccine: Need to Know
    - Moderna COVID-19 Vaccine: Need to Know
    - Pfizer-BioNTech COVID-19 Vaccine: Need to Know
  - EUA fact sheets for healthcare providers
  - Storage and handling requirements
  - Transport guidance
  - CDC reporting requirements

COVID-19 Provider: DHEC Contacts

- **DHEC VaxLocator Map**
  - Red/green color updates, information updates
  - VaxStatus@dhec.sc.gov

- **COVID-19 Vaccine Management Branch**
  - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  - COVIDVaccines@dhec.sc.gov

- **COVID-19 Provider Enrollment Branch**
  - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  - COVIDProviderEnrollment@dhec.sc.gov

- **DHEC Redistribution Warehouse**
  - State-supplied ancillary kits, vaccine redistribution orders
  - RSS@dhec.sc.gov

- **New Provider Onboarding and Support/VAMS**
  - VAMS@dhec.sc.gov

- **COVID-19 Provider Portal Reporting**
  - Vaxreportinghelp@dhec.sc.gov

- **School-Related Questions**
  - ACC-Schools@dhec.sc.gov

- **Vaccine Reimbursement Questions**
  - ACC-vaccine-finance@dhec.sc.gov

CONTACT US

DHEC VaxLocator Map: VaxStatus@dhec.sc.gov

COVID-19 Vaccine Management Branch: COVIDVaccines@dhec.sc.gov

COVID-19 Provider Enrollment Branch: COVIDProviderEnrollment@dhec.sc.gov

DHEC Redistribution Warehouse: RSS@dhec.sc.gov

VAMS: VAMS@dhec.sc.gov

Stay Connected

scdhec   @scdhec   blog.scdhec.gov   scdhec   S.C. Department of Health and Environmental Control