Recorded Town Hall Sessions and Slides Available
DHEC’s COVID-19 Provider Website

Webinars

- VIDEO - Pfizer Product and Vaccine Administration Considerations
- VIDEO - COVID-19 Provider Onboarding 01.05.21
  - COVID-19 Provider Onboarding 01.05.21 (PDF)
- VIDEO - Regional VAMS Onboarding and Discussion
  - Regional Onboarding (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 01.06.21
  - COVID-19 Provider Town Hall 01.06.21 (PDF)
- VIDEO - Regional COVID-19 Discussion and Q&A 01.07.21
- VIDEO - COVID-19 Provider Town Hall Q&A 01.21.21
  - COVID-19 Provider Town Hall 01.21.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.05.21
  - COVID-19 Provider Town Hall 02.05.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.12.21
  - COVID-19 Provider Town Hall 02.12.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.17.21
  - COVID-19 Provider Town Hall 02.17.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.19.21
  - COVID-19 Provider Town Hall 02.19.21 (PDF)
# COVID-19 Vaccination Program Reporting Reminders

<table>
<thead>
<tr>
<th>Requirement Area</th>
<th>System</th>
<th>Metrics</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Inventory</strong></td>
<td><strong>VAMS</strong></td>
<td>New vaccine deliveries, Doses Administered, Waste, Transfers</td>
<td>Same Day</td>
</tr>
<tr>
<td></td>
<td><strong>VaccineFinder</strong></td>
<td>On-hand Inventory</td>
<td>Daily</td>
</tr>
<tr>
<td></td>
<td><strong>DHEC Provider Portal H3702</strong></td>
<td>On-hand inventory, itemized by manufacturer and 1st or 2nd dose, Total Doses Administered that day, 1st doses administered that day, 2nd doses administered that day, Total number of upcoming appointments scheduled as of that day, Total wasted vaccine for that day by manufacturer</td>
<td>Previous day totals due Daily by 12pm</td>
</tr>
<tr>
<td></td>
<td><strong>VAMS</strong></td>
<td>Inventory Request with 1st and 2nd dose amounts specified in notes</td>
<td>Mondays by 11:59pm</td>
</tr>
<tr>
<td><strong>Vaccine Administration</strong></td>
<td><strong>VAMS</strong>, Electronic Medical Record/Electronic Health Record with established interface with SIMON, Direct data entry into SIMON</td>
<td>Vaccine administration event</td>
<td>Within 24 hours</td>
</tr>
<tr>
<td><strong>Temperature Monitoring</strong></td>
<td><strong>Via email to <a href="mailto:COVIDVaccines@dhec.sc.gov">COVIDVaccines@dhec.sc.gov</a></strong>, Facility Name in the subject line</td>
<td>Temperature monitoring logs for any COVID-19 vaccine containing storage units, Downloaded continuous temperature monitoring device reports, COVID-19 Transport Logs</td>
<td>Fridays by 5pm</td>
</tr>
</tbody>
</table>
VAMS 3.1 Release Notes

• **Clinic Portal**
  - Healthcare professionals can now bulk upload vaccinations in third-party, mobile, and standard clinics
    - Note: You’re only able to bulk upload vaccinations for recipients who have been added to the clinic (third-party) or those who have a scheduled, checked-in, or cancelled “no show” appointment (standard and mobile)
  - Clinic users can edit profiles for all recipients
    - Editable information: name, demographics, contact information, insurance information, and communications preferences.

• **Recipient Portal**
  - Streamlined recipient registration flow for enhanced user experience

• **Additional Updates**
  - Global search now includes cell phone number
    - Clinic users may now search for recipients in global search via their cell phone number
VAMS Help Desks

- **CDC VAMS Help Desk**
  - Clinic Users submit a help desk ticket
    - submit questions, technical assistance, other issues via the Help function to submit a ticket, or
  - Call 1-833-957-1100, M-F, 8a-8p

- **DHEC Help Desk**
  - Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
  - Email vams@dhec.sc.gov
    - **Clinic Users**: technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
    - **Organizations**: VAMS onboarding, registration
    - **Recipient**: registration issues
Professional Development Opportunity

• CDC COVID-19 Vaccine Webinar Series
  • Addresses different topics related to COVID-19 vaccination
  • Each webinar is 15-20 minutes in length
  • Webinars Available:
    • Getting Shots in Arms
    • Hosting Off-Site Vaccination Clinics
    • Hosting Off-Site COVID-19 Vaccination Clinics
    • Preventing Vaccine Administration Errors
  • Additional webinars will be posted to the site within the coming weeks
  • Training and Education Webinar Resources webpage
Education and Training for COVID-19 Vaccination

- CDC Training and Education webpage
  - CDC training modules for each vaccine products
    - General Overview of Immunization Best Practices
    - Janssen COVID-19 Vaccine: Need to Know
    - Moderna COVID-19 Vaccine: Need to Know
    - Pfizer-BioNTech COVID-19 Vaccine: Need to Know
  - EUA fact sheets for healthcare providers
  - Storage and handling requirements
  - Transport guidance
  - CDC reporting requirements
COVID-19 Provider: DHEC Contacts

- **DHEC VaxLocator Map**
  - Red/green color updates, information updates
  - VaxStatus@dhec.sc.gov

- **COVID-19 Vaccine Management Branch**
  - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  - COVIDVaccines@dhec.sc.gov

- **COVID-19 Provider Enrollment Branch**
  - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  - COVIDProviderEnrollment@dhec.sc.gov

- **DHEC Redistribution Warehouse**
  - State-supplied ancillary kits, vaccine redistribution orders
  - RSS@dhec.sc.gov

- **New Provider Onboarding and Support/VAMS**
  - VAMS@dhec.sc.gov

- **COVID-19 Provider Portal Reporting**
  - Vaxreportinghelp@dhec.sc.gov

- **School-Related Questions**
  - ACC-Schools@dhec.sc.gov

- **Vaccine Reimbursement Questions**
  - ACC-vaccine-finance@dhec.sc.gov
DHEC VaxLocator Map: VaxStatus@dhec.sc.gov
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VAMS: VAMS@dhec.sc.gov

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