Recorded Town Hall Sessions and Slides Available
DHEC’s COVID-19 Provider Website

Webinars
- VIDEO - Pfizer Product and Vaccine Administration Considerations
- VIDEO - COVID-19 Provider Onboarding 01.03.21
  - COVID-19 Provider Onboarding 01.05.21 (PDF)
- VIDEO - Regional VAMS Onboarding and Discussion
  - Regional Onboarding (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 01.06.21
  - COVID-19 Provider Town Hall 01.06.21 (PDF)
- VIDEO - Regional COVID-19 Discussion and Q&A 1.07.21
- VIDEO - COVID-19 Provider Town Hall Q&A 01.21.21
  - COVID-19 Provider Town Hall 01.21.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q & A 02.05.21
  - COVID-19 Provider Town Hall 02.05.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q & A 02.12.21
  - COVID-19 Provider Town Hall 02.12.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.17.21
  - COVID-19 Provider Town Hall 02.17.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.19.21
  - COVID-19 Provider Town Hall 02.19.21 (PDF)
VAMS Updates and Reminders
<table>
<thead>
<tr>
<th>Requirement Area</th>
<th>System</th>
<th>Metrics</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inventory</td>
<td>VAMS</td>
<td>New vaccine deliveries</td>
<td>Same Day</td>
</tr>
<tr>
<td></td>
<td>VaccineFinder</td>
<td>Doses Administered</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Waste</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Transfers</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td></td>
<td>DHEC Provider Portal H3707</td>
<td>On-hand inventory, itemized by manufacturer and 1st or 2nd dose</td>
<td>Daily</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Total Doses Administered that day</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>1st doses administered that day</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2nd doses administered that day</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Total number of upcoming appointments scheduled as of that day</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Total wasted vaccine for that day by manufacturer</td>
<td>Previous day totals due Daily by 12pm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Inventory Request with 1st and 2nd dose amounts specified in notes</td>
<td>Mondays by 11:59pm</td>
</tr>
<tr>
<td>Vaccine Administration</td>
<td>VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON</td>
<td>Vaccine administration event</td>
<td>Within 24 hours</td>
</tr>
<tr>
<td>Temperature Monitoring</td>
<td>Via email to <a href="mailto:COVIDVaccines@dhec.sc.gov">COVIDVaccines@dhec.sc.gov</a></td>
<td>Temperature monitoring logs for any COVID-19 vaccine containing storage units</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Facility Name in the subject line</td>
<td>Downloaded continuous temperature monitoring device reports</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>COVID-19 Transport Logs</td>
<td>Fridays by 5pm</td>
</tr>
</tbody>
</table>
VAMS 4.0 Release Updates

• Clinic Portal
  • Healthcare professional can navigate to the Manage Appointments tab directly after logging a vaccination.
  • Users with both the clinic administrator and healthcare professional role can now view which vaccination dose was administered to recipients.
  • Vaccination Administration reports and Scheduled Appointment reports now include the Recipient Patient: Account ID associated with each recipient’s account.

• Recipient Portal
  • Guest Registration is going live!
    • Allows for new recipients to find a clinic and schedule a vaccination appointment without creating a VAMS account.
  • VAMS will route guest recipients to a waiting room when too many people are accessing the Find Clinic page at the same time.
VAMS Help Desks

• CDC VAMS Help Desk
  • Clinic Users submit a help desk ticket
    • submit questions, technical assistance, other issues via the Help function to submit a ticket, or
  • Call 1-833-957-1100, M-F, 8a-8p

• DHEC Help Desk
  • Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
  • Email vams@dhec.sc.gov
    • Clinic Users: technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
    • Organizations: VAMS onboarding, registration
    • Recipient: registration issues
Professional Development Opportunities

• CDC COVID-19 Vaccine Webinar Series
  • Addresses different topics related to COVID-19 vaccination
  • Each webinar is 15-20 minutes in length
  • Training and Education Webinar Resources webpage

• CDC Training and Education webpage
  • CDC training modules for each vaccine products
  • EUA fact sheets for healthcare providers
  • Storage and handling requirements
  • Transport guidance
  • CDC reporting requirements
COVID-19 Provider: DHEC Contacts

• DHEC VaxLocator Map
  • Red/green color updates, information updates
  • VaxStatus@dhec.sc.gov

• COVID-19 Vaccine Management Branch
  • Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  • COVIDVaccines@dhec.sc.gov

• COVID-19 Provider Enrollment Branch
  • New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  • COVIDProviderEnrollment@dhec.sc.gov

• DHEC Redistribution Warehouse
  • State-supplied ancillary kits, vaccine redistribution orders
  • RSS@dhec.sc.gov

• New Provider Onboarding and Support/VAMS
  • VAMS@dhec.sc.gov

• COVID-19 Provider Portal Reporting
  • Vaxreportinghelp@dhec.sc.gov

• School-Related Questions
  • ACC-Schools@dhec.sc.gov

• Vaccine Reimbursement Questions
  • ACC-vaccine-finance@dhec.sc.gov
General COVID-19 Vaccination Updates
Moderna EUA Amendments

- General
- Clinical
- Ancillary Kits
- Wastage
- Allocations/Ordering Caps/Inventory
- Data Systems
- Storage and Handling
With the FDA’s EUA revisions announced April 1, the Moderna vaccine will be available in two different vials by early May:

1. the current Maximum 11 dose vial, and
2. a new Maximum 15 dose vial.
   
   i. The vial will remain the same size but will be filled to the higher volume.

• A new NDC has been issued for the larger volume Moderna vial, which has been given a range of 13-15 doses in the EUA.

• Moderna will transition manufacturing to the new vial during the month of May.
Labeling Changes
Clinical

• The larger-volume Moderna vial may contain 15-0.5mL doses of vaccine. However, it will not always be possible to extract the 15th dose.
• This is based on the overfill in the vial and the type of syringes used to administer the vaccine.
• Therefore, vaccination providers should expect to withdraw 13-15 doses from each vial.
  • Each dose must contain 0.5mL of vaccine.
  • If the amount of vaccine remaining in the vial is not a complete 0.5mL dose, discard the vial and the residual vaccine regardless of the number of doses withdrawn.
  • Do NOT save vials to combine residual vaccine from more than one vial to get a complete dose.
  • An unextracted 15th dose does NOT count as waste (see wastage table).
• Vaccination sites should continue to reliably extract 10 doses from the current volume vial and plan to extract 14 doses from the new larger volume vial using the ancillary kit supplies provided.
Ancillary Kit Changes

• Ancillary kits will be reconfigured to extract a maximum of 14 doses per vial, plus a 5% surplus to account for damage or wastage.

• A combination of low dead-volume and non-low dead-volume syringes and needles may be required to consistently extract 11 and 15 doses from both vials addressed in the EUA.

• Ancillary kits for the Moderna large volume vials will be configured to support 14 doses per vial (**NEW minimum order: 140 doses**)

• The U.S. Government (USG) is unable to provide supplies to withdraw a 15th dose.
  • If a provider chooses to withdraw a 15th dose from the vial, USG cannot replace the supplies used or provide additional syringes.
Wastage

- The Wastage Reporting Table provides guidance to determine if a dose should be reported as waste. →
- Wastage does not negatively impact a provider but is simply a means for accounting for inventory.
- Failure to extract a 15th dose does not result in reportable waste.
Modernua EUA Changes: System Impacts

• There will be **no** system changes for:
  o **VAMS**
    o updated vaccine table will allow users to add new Moderna NDC and log 14 doses per vial for inventory
  o **VaccineFinder**
    o users will be able to log into the portal and add the new Moderna NDC and report 14 doses per vial for inventory
# Moderna Storage and Handling

<table>
<thead>
<tr>
<th>Guidance</th>
<th>Frozen Vaccine</th>
<th>Refrigerated Vaccine/Unpunctured Vials</th>
<th>Punctured Vials</th>
</tr>
</thead>
<tbody>
<tr>
<td>Moderna vials can now be stored frozen between -50° to -15°C (-58° to 5°F).</td>
<td>Vials may be stored refrigerated between 2° to 8°C (36° to 46°F) for up to 30 days prior to first use. (No Change)</td>
<td>After the first dose has been withdrawn, the vial should be held between 2° to 25°C (36° to 77°F) for up to 12 hours.</td>
<td></td>
</tr>
<tr>
<td>Vials may be stored between 8° to 25°C (46° to 77°F) for a total of 24 hours.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Impact</td>
<td>This is an increased range from the original recommendations.</td>
<td>This new, wider temperature range is consistent with temperature requirements for other recommended vaccines stored in the freezer.</td>
<td>The room temperature storage is an increase from 12 hours.</td>
</tr>
<tr>
<td>This recommendation is an increase from 6 hours.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Issues related to the COVID-19 Vaccine should be reported to the appropriate COVID-19 response team. Please, **DO NOT** submit a SIMON Help Request for a COVID-19 Vaccine related issue.

This may delay the answer to your question or you receiving the help you need.
Next Town Hall:
May 12, 2021 at 11:00 AM
CONTACT US

DHEC VaxLocator Map: VaxStatus@dhec.sc.gov
COVID-19 Vaccine Management Branch: COVIDVaccines@dhec.sc.gov
COVID-19 Provider Enrollment Branch: COVIDProviderEnrollment@dhec.sc.gov
DHEC Redistribution Warehouse: RSS@dhec.sc.gov
VAMS: VAMS@dhec.sc.gov

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