COVID-19 Vaccine Provider Town Hall
6-16-2021
Recorded Town Hall Sessions and Slides Available
DHEC’s COVID-19 Provider Website

Webinars

- VIDEO - COVID-19 Vaccine Provider Town Hall Q&A 05.05.21
- COVID-19 Provider Town Hall 05.05.21 (PDF)

View Archived Vaccine Provider Webinar
VAMS and DHEC COVID-19 Vaccination Program Updates and Reminders
<table>
<thead>
<tr>
<th>Requirement Area</th>
<th>System</th>
<th>Metrics</th>
<th>Frequency</th>
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</thead>
<tbody>
<tr>
<td>Inventory</td>
<td>VAMS</td>
<td>New vaccine deliveries</td>
<td>Same Day</td>
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<tr>
<td></td>
<td>VaccineFinder</td>
<td>On-hand inventory</td>
<td>Daily</td>
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<td></td>
<td>DHEC Provider Portal H3707</td>
<td>On-hand inventory, itemized by manufacturer and 1st or 2nd dose</td>
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<td></td>
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<td>Total Doses Administered that day</td>
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<td></td>
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<td>1st doses administered that day</td>
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<td>2nd doses administered that day</td>
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<td>Total number of upcoming appointments scheduled as of that day</td>
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<td>Total wasted vaccine for that day by manufacturer</td>
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<td>Previous day totals due Daily by 12pm</td>
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<td>VAMS</td>
<td>Inventory Request with 1st and 2nd dose amounts specified in notes</td>
<td>Mondays by 11:59pm</td>
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<td>Vaccine Administration</td>
<td>VAMS, or Electronic Medical</td>
<td>Vaccine administration event</td>
<td>Within 24 hours</td>
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<td>Record/Electronic Health</td>
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<td>Record with established</td>
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<td>interface with SIMON, or</td>
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<td>Direct data entry into</td>
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<td>SIMON</td>
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<td>Temperature Monitoring</td>
<td>Via email to <a href="mailto:COVIDVaccines@dhec-sc.gov">COVIDVaccines@dhec-sc.gov</a></td>
<td>Temperature monitoring logs for any COVID-19 vaccine containing storage units</td>
<td>Fridays by 5pm</td>
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<td>Facility Name in the subject</td>
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<td></td>
<td>line</td>
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<td>Downloaded continuous temperature monitoring device reports</td>
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<td>COVID-19 Transport Logs</td>
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VAMS 5.0 Release Updates

• **Clinic Portal**
  • Clinic Setup Tab now consists of:
    • Clinic Details
    • Clinic Location(s)
    • Treatment Station Groups
    • Manage Users
  • Appointments Management Tab now consists of:
    • Clinic Absences
    • Appointment Rules
    • Appointment Reservations
    • Limited Services Groups
    • Appointment Notes
    • Messaging
• The Manage Appointments tab is now the Recipient Management tab. The Bulk Imports tab is now the Data imports tab.
VAMS Help Desks

• **CDC VAMS Help Desk**
  • Clinic Users submit a help desk ticket
    • submit questions, technical assistance, other
      issues via the Help function to submit a ticket, or
  • Call 1-833-748-1979, M-F, 8a-8p

• **DHEC Help Desk**
  • Serves SC VAMS Clinic Users, Organization
    Coordinators and Recipients
  • Email vams@dhec.sc.gov
    • **Clinic Users**: technical assistance, VAMS
      onboarding, new clinic set-up, additional clinic
      set-up requests
    • **Organizations**: VAMS onboarding, registration
    • **Recipient**: registration issues
COVID-19 Provider: DHEC Contacts

- **Provider Operations: COVID-19 Vaccine Management**
  - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  - COVIDVaccines@dhec.sc.gov
  - **COVID-19 Vaccine Temperature Excursion Reporting Form and Guidance Document**

- **Provider Operations: COVID-19 Provider Support**
  - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  - COVIDProviderEnrollment@dhec.sc.gov

- **DHEC Vaccine Location Web Map**
  - Red/green color updates, information updates
  - VaxStatus@dhec.sc.gov

- **COVID-19 Provider Portal Reporting**
  - Questions and inquiries for H3707 Provider Portal
  - Vaxreportinghelp@dhec.sc.gov

- **Provider Operations: New Provider Onboarding and VAMS**
  - Questions, technical assistance, new/additional clinic setup
  - VAMS@dhec.sc.gov

Please, do NOT submit a SIMON Help Desk Request for any COVID-19 vaccine related issue.
General COVID-19 Vaccination Updates
FDA Extension of J&J/Janssen COVID-19 Vaccine

- J&J/Janssen vaccine has now been authorized by the FDA to extend the shelf life from 3 months to 4.5 months.
- This decision was made based on data from a stability study.
- This extension applies to refrigerated COVID-19 vaccines that have been held in accordance with the manufacturer's storage conditions.
- Vaccine providers should visit https://vaxcheck.jnj/ to confirm the latest expiration dates of vaccine.
- COVID-19 vaccines that are authorized under an EUA do not have fixed expiration dates, and their expiration dates can be extended as we get more stability data.
- Always be sure to check the manufacturer’s website to obtain the most up-to-date expiration dates for COVID-19 vaccines you have on hand.
Last Town Hall will be held on June 23, 2021
CONTACT US

Provider Operations Unit

COVID-19 Vaccine Management : COVIDVaccines@dhec.sc.gov
COVID-19 Provider Support : COVIDProviderEnrollment@dhec.sc.gov
VAMS: VAMS@dhec.sc.gov

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