VAMS Inventory Request Submission

- DHEC processes CDC vaccine orders once a week; DHEC receives separate federal allocations for 1st and 2nd doses and must order these separately
- Please see the VAMS Inventory Manager User Manual to step-by-step guidance
- All providers must submit inventory requests in VAMS on Mondays by 11:59pm for consideration for new deliveries
  - Moderna, Janssen and Pfizer Direct Ship
    - Only one (1) new inventory request should be submitted per week
    - Organizations ordering on behalf of multiple sites should only submit a request via the ordering organization’s VAMS account
    - DHEC only processes inventory requests based on “date requested”. The “date required by” is not considered for processing for direct shipments as final vaccine order delivery arrivals are contingent on the manufacturer and transportation/delivery companies processing timelines
  - Include Total Amount of 1st and 2nd doses in the requested amount
  - Specify the amount of 1st and 2nd doses in the notes section; if 0 for either, please specify
- Please note:
  - Inventory requests are NOT guaranteed and are not considered orders
  - 2nd dose requests based on 1st dose shipments are guaranteed by DHEC
  - DHEC will post updates concerning final allocation amounts to inventory requests once determinations have been made
  - The requesting user should select the + Follow button of the inventory request to receive email updates when information is posted from DHEC. The requesting VAMS user will need to make a comment on the inventory request in order to enable the automatic email notification system.
  - DHEC staff will update pending inventory requests with a status update
- **Rejected**: request was not processed due to date and time stamp submission post Monday deadline; duplicate entries; or due to clinic request
- **Waiting on additional information**: request has been processed and included for allocation review
- **Approved**: the request amount has been approved for vaccine order placement
- **Approved with modifications**: the request amount has been adjusted and approved for vaccine order placement

- Inventory request and vaccine order status questions should be directed to COVIDVaccines@dhec.sc.gov.
- Sites receiving redistributed vaccine from DHEC can also contact RSS@dhec.sc.gov and parksln@dhec.sc.gov
### Inventory Request, Vaccine Order, and Vaccine Delivery Cadence Visual

*all anticipated delivery dates are subject to change and are tentative*

<table>
<thead>
<tr>
<th>Sunday</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Provider submits inventory requests for 1&lt;sup&gt;st&lt;/sup&gt; and 2&lt;sup&gt;nd&lt;/sup&gt; doses in VAMS by end of day</td>
<td></td>
<td>DHEC orders Moderna 1&lt;sup&gt;st&lt;/sup&gt; doses from CDC</td>
<td>DHEC orders Pfizer 1&lt;sup&gt;st&lt;/sup&gt; doses from CDC</td>
</tr>
<tr>
<td>DHEC orders Moderna 2&lt;sup&gt;nd&lt;/sup&gt; doses from CDC</td>
<td>Provider submits inventory requests for 1&lt;sup&gt;st&lt;/sup&gt; and 2&lt;sup&gt;nd&lt;/sup&gt; doses in VAMS by end of day</td>
<td></td>
<td>Moderna providers receive 2&lt;sup&gt;nd&lt;/sup&gt; dose shipments</td>
<td>Pfizer providers receive 2&lt;sup&gt;nd&lt;/sup&gt; dose shipments</td>
<td></td>
</tr>
<tr>
<td></td>
<td>DHEC orders Pfizer 2&lt;sup&gt;nd&lt;/sup&gt; doses from CDC</td>
<td>Pfizer providers receive 1&lt;sup&gt;st&lt;/sup&gt; dose shipments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Moderna providers receive 1&lt;sup&gt;st&lt;/sup&gt; dose shipments</td>
<td>Janssen providers receive vaccine deliveries</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Vaccine Order and Ancillary Supply Delivery Cadence

*all anticipated delivery dates are subject to change and are tentative*

### Ordering Cadence for Pfizer 1st Doses: Direct Ship

<table>
<thead>
<tr>
<th>Requests submitted in VAMS</th>
<th>Orders Placed by DHEC</th>
<th>Sites Receive Vaccine</th>
<th>Sites Receive Federal Ancillary Supply Kits</th>
<th>Sites Receive State-Supplied Ancillary Kits</th>
</tr>
</thead>
<tbody>
<tr>
<td>By Monday, 11:59pm</td>
<td>By Friday, 9am</td>
<td>Monday</td>
<td>Within 24-hour window of vaccine</td>
<td>Wednesday</td>
</tr>
</tbody>
</table>

### Ordering Cadence for Pfizer 2nd doses: Direct Ship

<table>
<thead>
<tr>
<th>Requests submitted in VAMS</th>
<th>Orders Placed by DHEC</th>
<th>Sites Receive Vaccine</th>
<th>Sites Receive Federal Ancillary Supply Kits</th>
<th>Sites Receive State-Supplied Ancillary Kits</th>
</tr>
</thead>
<tbody>
<tr>
<td>By Monday, 11:59pm</td>
<td>By Monday, 9am</td>
<td>Wednesday</td>
<td>Within 24-hour window of vaccine</td>
<td>Wednesday</td>
</tr>
</tbody>
</table>

### Ordering Cadence for Direct ship to site: Moderna 1st doses

<table>
<thead>
<tr>
<th>Requests submitted in VAMS</th>
<th>Orders Placed by DHEC</th>
<th>Sites Receive Vaccine</th>
<th>Sites Receive Federal Ancillary Supply Kits</th>
</tr>
</thead>
<tbody>
<tr>
<td>By Monday, 11:59pm</td>
<td>By Thursday, 9am</td>
<td>Monday</td>
<td>Within 24-hour window of vaccine</td>
</tr>
</tbody>
</table>

### Ordering Cadence for Direct ship to site: Moderna 2nd doses

<table>
<thead>
<tr>
<th>Requests submitted in VAMS</th>
<th>Orders Placed by DHEC</th>
<th>Sites Receive Vaccine</th>
<th>Sites Receive Federal Ancillary Supply Kits</th>
</tr>
</thead>
<tbody>
<tr>
<td>By Monday, 11:59pm</td>
<td>By Sunday, 6pm</td>
<td>Tuesday</td>
<td>Within 24-hour window of vaccine</td>
</tr>
</tbody>
</table>

### Ordering Cadence for Direct ship to site: Janssen

<table>
<thead>
<tr>
<th>Requests submitted in VAMS</th>
<th>Orders Placed by DHEC</th>
<th>Sites Receive Vaccine</th>
<th>Sites Receive Federal Ancillary Supply Kits</th>
</tr>
</thead>
<tbody>
<tr>
<td>By Monday, 11:59pm</td>
<td>By Thursday, 9am</td>
<td>Monday</td>
<td>Within 24-hour window of vaccine</td>
</tr>
</tbody>
</table>

### RSS-Redistribution Orders in Process- Delivery Cadence

<table>
<thead>
<tr>
<th>Sub-order request submission to <a href="mailto:RSS@dhec.sc.gov">RSS@dhec.sc.gov</a> and <a href="mailto:parksln@dhec.sc.gov">parksln@dhec.sc.gov</a> by 5pm</th>
<th>Prepared at the RSS</th>
<th>Delivery to Facility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday</td>
<td>Tuesday</td>
<td>Wednesday</td>
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<tr>
<td>Tuesday</td>
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<td>Monday</td>
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<tr>
<td>Friday</td>
<td>Monday</td>
<td>Tuesday</td>
</tr>
</tbody>
</table>

March 17 2021
DHEC COVID-19 Immunization Branch
VAMS Inventory Management

Logging Inventory in VAMS

- All doses received at the facility must be added to VAMS at the time of arrival, or as close to it as possible. All inventory must be managed through the Inventory Management tab of the VAMS clinic portal.
  - **Note**: Providers must also report on-hand inventory daily to VaccineFinder and DHEC’s provider portal as required by H3707.
- **Note**: COVID-19 EUA products do not have a scannable barcode and 2D barcode scanning is therefore temporarily unavailable in VAMS.
- Doses must be added as vials to VAMS. VAMS already adjusts the number of available doses based on the number of vials you enter.
  - Doses are added via the manually log inventory button of the inventory management tab of the clinic portal.
  - Pfizer: 1 vial equals 6 doses (effective Tuesday, February 16, 2021)
  - Moderna: 1 vial equals 10 doses
  - Janssen: 1 vial equals 5 doses
  - **Note**: Providers unable to obtain a 6th dose from a Pfizer MDV will need to record that dose as wastage (effective Tuesday, February 16, 2021)
  - **Note**: Extra doses obtained from Moderna must be tracked separately. Providers must add a “vial” to VAMS equivalent for every 10 (Moderna) doses achieved. If an equivalent of 10 doses is not achieved, a vial can still be added and then a reduction of inventory can occur by adjusting for the number of doses that were not administered.
    - **Example**: 1 extra Moderna dose was pulled during a vaccine event. Add 1 vial of Moderna to your VAMS inventory. Then reduce inventory by 9 doses, marking as “other”.

COVID-19 Vaccine Expiration Dates

- **Pfizer Vaccine**: This vaccine product has an expiration date located on the vaccine vial. CDC
  - The expiration date is NOT printed on the vaccine vial or carton.
  - To determine the expiration date:
    - Scan the QR code located on the outer carton, or
    - Go to www.modernatx.com/covid19vaccine-eua/
- **Moderna Vaccine**: The expiration date is NOT printed on the vaccine vial or carton.
  - To determine the expiration date:
    - Scan the QR code located on the outer carton
    - Call 1-800-565-4008, or
    - Go to www.vaxedcheck.jnj/
- **Janssen Vaccine**: The expiration date is NOT printed on the vaccine vial or carton.
  - To determine the expiration date:
    - Scan the QR code located on the outer carton, or
    - Go to www.moderna.com/covid19vaccine-eua/

March 17 2021
DHEC COVID-19 Immunization Branch
Logging Wastage

- Per federal CDC provider agreement to participate in the COVID-19 vaccination program, all providers must report any vaccine waste, and **do so within 24 hours of occurrence**
- Waste is recorded via the manually reduce inventory radio button in the inventory management tab of your clinic portal
- VAMS Clinic Administrators and/or VAMS Inventory Managers must document and choose the appropriate category from the drop-down menu when manually reducing inventory to reflect waste
- **Note:** waste is recorded on a dose level

Vaccine Supply Transfers/Redistribution

- Ordering organizations must have an approved redistribution agreement on file with DHEC to redistribute to other approved vaccine storage/administration locations.
  - Locations within the same system need to have a redistribution agreement on file to transfer vaccine between sites.
    - Email COVIDProviderEnrollment@dhec.sc.gov to complete a redistribution agreement.
  - Any vaccine transfers to other external locations must first be approved by the vaccine management team at COVIDVaccines@dhec.sc.gov
  - Any vaccine transport related to vaccine redistribution or transfers must be documented on the **COVID-19 Transport Log** and emailed to COVIDVaccines@dhec.sc.gov
  - Any site conducting a vaccine transfer must document the inventory adjustment in VAMS within 24 hours of occurrence
    - Manually reduce inventory, select “transfer to another location” as the reason
  - Any site receiving a vaccine transfer must add the supply to their VAMS inventory upon receipt
    - Manually log inventory and add the number of vials received

**VAMS Inventory Management Training Resources**

- Inventory Manager User Manual (NEW as of 2/15/2021)
- Inventory Management Training Recording (1/29/2021)
- Inventory Management Process Update Slide Deck (1/29/2021)