



COVID-19 Vaccine Provider Town Hall

8-11-2021



Recorded Town Hall Sessions and Slides Available DHEC's COVID-19 Provider [Website](#)

Webinars

- VIDEO - COVID-19 Vaccine Provider Town Hall Q&A 05.05.21
 - COVID-19 Provider Town Hall 05.05.21 (PDF)

[View Archived Vaccine Provider Webinar](#)

VAMS and DHEC COVID-19 Vaccination Program Updates and Reminders

COVID-19 Vaccination Program Reporting Reminders						
Requirement Area	System	Metrics				Frequency
Inventory	VAMS	New vaccine deliveries	Doses Administered	Waste	Transfers	Same Day
	VaccineFinder	On-hand inventory				Daily
	DHEC Provider Portal H3707	No longer a reporting requirement as of Friday, July 2, 2021				
	VAMS	Inventory Request with 1 st and 2 nd dose amounts specified in notes				Mondays by 11:59pm
Vaccine Administration	VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON	Vaccine administration event				Within 24 hours
Temperature Monitoring	Via email to COVIDVaccines@dhec.sc.gov Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs	Fridays by 5pm

VAMS 5.2 (July 28, 2021)

- **Recipient Portal Updates**
- VAMS will send an automatic message to recipients that are due to complete their vaccination protocol (second dose appointment)
- Recipients can schedule multiple dose appointments
- **Clinic Portal Updates**
- Clinic administrators can edit and remove users directly from the Manage Users window on the Clinic setup tab
- Clinic administrators can enable and disable multiple dose appointment reservations
- Front desk users can reserve multiple appointments for recipients, creating simultaneously active first and second dose appointments

VAMS User Manuals (updated 8.5.2021)

- Updated VAMS User Manuals can be accessed through the CDC COVID-19 Vaccination Reporting Systems [webpage](#)
 - Clinic Administrator User [Manual](#)
 - Healthcare Professional User [Manual](#)
 - Inventory Manager User [Manual](#)
 - Front Desk User [Manual](#)
 - Third-Party Clinic Administrator User [Manual](#)
 - Third-Party Healthcare Professional User [Manual](#)

VAMS Quick Reference Guides (updated 8.5.2021)

- Updated VAMS Quick Reference Guides (QRGs) can be accessed through the CDC COVID-19 Vaccination Reporting Systems [webpage](#)
 - Clinic Types in [VAMS](#)
 - VAMS User Access Troubleshooting [Tips](#)
 - Accessing Vaccination Certificates in [VAMS](#)
 - Inventory [Management](#)
 - VAMS Clinic Data [Reports](#)
 - Documenting Vaccinations at Standard and Mobile [Clinics](#)
 - Documenting Vaccinations at Third-Party [Clinics](#)

Please continue to review the VAMS updates when logging into your VAMS account. These announcements contain the most updated information regarding the system.

VAMS Clinic Work Group

- **Tuesday, August 31, 2021**
- 2:30 PM – 3:30 PM
- Access Link: <https://deloitte.zoom.us/j/93056278831?pwd=NEtGMnJxV1F6ZVFpcXRjdUM0bkl5QT09>
- To join by phone:
- +1 646-518-9805
- Webinar ID: 930 5627 8831
- Passcode: 150419

COVID-19 Provider: DHEC Contacts

- **Provider Operations: COVID-19 Vaccine Management**
 - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
 - COVIDVaccines@dhec.sc.gov
 - [COVID-19 Vaccine Temperature Excursion Reporting Form and Guidance Document](#)
- **Provider Operations: COVID-19 Provider Support**
 - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
 - COVIDProviderEnrollment@dhec.sc.gov
- **DHEC Vaccine Location Web Map**
 - Red/green color updates, information updates
 - VaxStatus@dhec.sc.gov
- **COVID-19 Provider Portal Reporting**
 - Inquiries or assistance with DHEC H3707 Provider Portal
 - Vaxreportinghelp@dhec.sc.gov
- **Provider Operations: New Provider Onboarding and VAMS**
 - Technical assistance, additional clinics, and questions regarding VAMS
 - VAMS@dhec.sc.gov



Please, do **NOT** submit a SIMON Help Desk Request for any COVID-19 vaccine related issue.

General COVID-19 Vaccination Updates

Be Sure to Screen for Previous COVID-19 Vaccination

Public concern over new COVID-19 variants is growing, and federal authorities are analyzing data to determine if a 3rd dose of vaccine might be needed at some point in the future among specific populations. A number of pharmacists and jurisdictions have reported encountering patients who do not report their previous vaccine doses in order to get an additional 3rd dose.

Please diligently screen patients and check patients' vaccination history in the appropriate local Immunization Information System (IIS) registry prior to administering the vaccine when possible.

Should the pharmacy discover a 3rd dose was inadvertently administered, CDC advises the following:

- Review <https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf>
- Contact the patient and provide the clinical guidance and explain to patient to monitor and report any side effects that occur to the pharmacy and through the v-safe application.
 - Ensure the patient has received information on the v-safe application.
 - Complete a VAERS report for the patients and keep a copy on file in the pharmacy for a minimum of 3 years.
 - Amend the VAERS report as needed if the patient reports any further issues.
- Contact the patient's physician or primary health care provider to report the incident and document the issue and keep a copy in the pharmacy files for a minimum of 3 years.
 - If the patient does not have a physician or primary health care provider, document this and maintain a copy in the pharmacy files for a minimum of 3 years.
- Review the actions and processes that led to the administration error and take steps to correct and prevent this from occurring again.
 - Amend workflow to check with your state's IIS before administering the vaccine to catch these types of issues.
- If administration fees were billed to the patient's insurance plans, consider reversing the claims to avoid potential audits related to fraudulent claims.
- One way to avoid administration errors is to encourage all staff to complete the CDC online training available at [Vaccine Webinars \(cdc.gov\)](https://www.cdc.gov/vaccines/imz/downloads/p/2020-08-14-vaccine-webinars.html).

COVID Coadministration

- COVID-19 vaccines and other vaccines may now be coadministered without regard to timing. Until recently, COVID-19 vaccines were recommended to be administered alone, with a minimum interval of 14 days before or after administration of any other vaccines. New data shows that immunogenicity and adverse event profiles are generally similar when vaccines are administered simultaneously as when they are administered alone.
- Find more additional information and best practice tips at [Interim Clinical Considerations for Use of COVID-19 Vaccines | CDC](#)

J&J Expiration Date and New Moderna Lot Numbers

- The FDA authorized an extension of the shelf life for the J&J/Janssen COVID-19 vaccine from 4.5 to 6 months (an additional 45 days). The authorized extension impacts 38 lot numbers.
- Additionally, Moderna has released 5 new vaccine lot numbers.
- For organizations accessing and using the COVID-19 Vaccine Lot Number and Expiration Data Report to track vaccine expiry dates, it is strongly recommended that new copies are downloaded on a routine basis. The report is updated daily by 12:00 pm ET with updates from the previous day.

Cancel J&J/Janssen Backorders by August 13 (update!)

- J&J/Janssen order processing at McKesson continues to be on hold, and jurisdictions are strongly encouraged to continue to use inventory of J&J/Janssen vaccine doses in provider offices and clinics. Due to the continued order processing delay, **CDC is requesting that awardees/partners who have existing J&J/Janssen orders at McKesson on back order cancel them by Friday, August 13, 2021.**
- Blanket approval to cancel orders of J&J/Janssen without first contacting McKesson Specialty Customer Care will only be in effect through August 13, 2021. After that cancellation of orders will **require** contact with McKesson Specialty Customer Care before they can be processed.



Weekly updates will continue to be posted to the COVID-19 Vaccine Provider Guidance [webpage](#).

CONTACT US

Provider Operations Unit

COVID-19 Vaccine Management : COVIDVaccines@dhec.sc.gov

COVID-19 Provider Support : COVIDProviderEnrollment@dhec.sc.gov

VAMS: VAMS@dhec.sc.gov

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