



COVID-19 Vaccine Provider Town Hall

8-18-2021



Recorded Town Hall Sessions and Slides Available DHEC's COVID-19 Provider [Website](#)

Webinars

- VIDEO - COVID-19 Vaccine Provider Town Hall Q&A 05.05.21
 - COVID-19 Provider Town Hall 05.05.21 (PDF)

[View Archived Vaccine Provider Webinar](#)



VAMS and DHEC COVID-19 Vaccination Program Updates and Reminders

COVID-19 Vaccination Program Reporting Reminders						
Requirement Area	System	Metrics				Frequency
Inventory	VAMS	New vaccine deliveries	Doses Administered	Waste	Transfers	Same Day
	VaccineFinder	On-hand inventory				Daily
	DHEC Provider Portal H3707	No longer a reporting requirement as of Friday, July 2, 2021				
	VAMS	Inventory Request with 1 st and 2 nd dose amounts specified in notes				Mondays by 11:59pm
Vaccine Administration	VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON	Vaccine administration event				Within 24 hours
Temperature Monitoring	Via email to COVIDVaccines@dhec.sc.gov Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs	Fridays by 5pm

VAMS 5.2.1 (August 13, 2021)

- **Recipient Portal Updates**

- Recipients can schedule appointments for an additional COVID-19 vaccine dose

- **Clinic Portal Updates**

- Clinic administrators can offer additional COVID-19 vaccine doses at their clinics
 - NOTE: If clinics are using the Vaccine Products Offered feature (to be displayed on Clinic Search Map), clinic administrators must check the Additional Dose checkbox. If all boxes are un-checked, the system will default automatically to all vaccine products available at that clinic
- Front desk users can schedule additional COVID-19 vaccine dose appointments on behalf of recipients
- Healthcare professionals can log the additional COVID-19 vaccine dose

VAMS User Manuals (updated August 5, 2021)

- Updated VAMS User Manuals can be accessed through the CDC COVID-19 Vaccination Reporting Systems [webpage](#)
 - Clinic Administrator User [Manual](#)
 - Healthcare Professional User [Manual](#)
 - Inventory Manager User [Manual](#)
 - Front Desk User [Manual](#)
 - Third-Party Clinic Administrator User [Manual](#)
 - Third-Party Healthcare Professional User [Manual](#)

VAMS QRGs (updated August 5, 2021)

- Updated VAMS Quick Reference Guides (QRGs) can be accessed through the CDC COVID-19 Vaccination Reporting Systems [webpage](#)
 - Clinic Types in [VAMS](#)
 - VAMS User Access Troubleshooting [Tips](#)
 - Accessing Vaccination Certificates in [VAMS](#)
 - Inventory [Management](#)
 - VAMS Clinic Data [Reports](#)
 - Documenting Vaccinations at Standard and Mobile [Clinics](#)
 - Documenting Vaccinations at Third-Party [Clinics](#)

Please continue to review the VAMS updates when logging into your VAMS account. These announcements contain the most updated information regarding the system.

VAMS Clinic Work Group

- **Tuesday, August 31, 2021**
- 2:30 PM – 3:30 PM
 - Access Link: <https://deloitte.zoom.us/j/93056278831?pwd=NEtGMnJxV1F6ZVFpcXRjdUM0bkl5QT09>
- To join by phone:
 - +1 646-518-9805
 - Webinar ID: 930 5627 8831
 - Passcode: 150419

COVID-19 Provider: DHEC Contacts

- **Provider Operations: COVID-19 Vaccine Management**
 - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
 - COVIDVaccines@dhec.sc.gov
 - [COVID-19 Vaccine Temperature Excursion Reporting Form and Guidance Document](#)
- **Provider Operations: COVID-19 Provider Support**
 - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
 - COVIDProviderEnrollment@dhec.sc.gov
- **DHEC Vaccine Location Web Map**
 - Red/green color updates, information updates
 - VaxStatus@dhec.sc.gov
- **COVID-19 Provider Portal Reporting**
 - Inquiries or assistance with DHEC H3707 Provider Portal
 - Vaxreportinghelp@dhec.sc.gov
- **Provider Operations: New Provider Onboarding and VAMS**
 - Technical assistance, additional clinics, and questions regarding VAMS
 - VAMS@dhec.sc.gov



Please, do **NOT** submit a SIMON Help Desk Request for any COVID-19 vaccine related issue.

General COVID-19 Vaccination Updates

Key Messages for Pregnant Women

- Based on new evidence about the safety of the COVID-19 vaccines, CDC is strengthening its recommendation for COVID-19 vaccination during pregnancy.
- In a new analysis of current data from the v-safe pregnancy registry, scientists did not find an increased risk for miscarriage among people who received an mRNA COVID-19 vaccine before 20 weeks of pregnancy.
- Additionally, previous findings from three safety monitoring systems did not find any safety concerns for pregnant people who were vaccinated late in pregnancy or for their babies.
- Growing evidence about the safety and effectiveness of COVID-19 vaccination during pregnancy demonstrates that the benefits of receiving a COVID-19 vaccine outweigh any known or potential risks.
- COVID-19 vaccination is recommended for all people 12 years and older, including people who are pregnant, breastfeeding, trying to get pregnant now, or might become pregnant in the future.
- The increased circulation of the highly contagious Delta variant, the low vaccine uptake among pregnant people, and the increased risk of severe illness and pregnancy complications related to COVID-19 infection among pregnant people make vaccination for this population more urgent than ever.

Be Sure to Screen for Previous COVID-19 Vaccination

- **Please diligently screen patients and check patients' vaccination history in the appropriate local Immunization Information System (IIS) registry prior to administering the vaccine when possible.** Should the pharmacy discover a 3rd dose was inadvertently administered, CDC advises the following:
- Review <https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf>
- Contact the patient and provide the clinical guidance, and explain to patient to monitor and report any side effects that occur to the pharmacy and through the v-safe application.
 - Ensure the patient has received information on the v-safe application.
 - Complete a VAERS report for the patients and keep a copy on file in the pharmacy for a minimum of 3 years.
 - Amend the VAERS report as needed if the patient reports any further issues.

Be Sure to Screen for Previous COVID-19 Vaccination

- Contact the patient's physician or primary health care provider to report the incident and document the issue and keep a copy in the pharmacy files for a minimum of 3 years.
 - If the patient does not have a physician or primary health care provider, document this and maintain a copy in the pharmacy files for a minimum of 3 years.
- Review the actions and processes that led to the administration error and take steps to correct and prevent this from occurring again.
 - Amend workflow to check with your state's IIS before administering the vaccine to catch these types of issues.

CDC Recommends 3rd Dose for Immunocompromised Individuals

- CDC's independent Advisory Committee on Immunization Practices (ACIP) recommended that people with moderately to severely compromised immune systems receive an additional dose of mRNA COVID-19 vaccine following their initial 2-dose vaccination series.
- Individuals can self-attest and receive the additional dose wherever vaccines are offered. This will help ensure there are not additional barriers to access for this vulnerable population receiving a needed additional dose. CDC will be providing further information regarding vaccine administration to immunocompromised individuals to states, pharmacies, health centers, and all vaccine providers.

Labor Day Ordering and Cadence

- The Labor Day Holiday ordering and shipping cadence will follow the same basic schedule as previous holidays. You will be able to request Saturday delivery over the holiday weekend for emergencies, but we ask that you consider ordering early instead. The final details on submission of requests for Saturday delivery are being approved and will be made available in the days ahead. We appreciate your patience as we complete the approval process.

Ancillary Kit Opt-Out

Many providers have expressed concern for a growing amount of ancillary kit supplies in their inventory. CDC provides supplies to support administration of all of the doses identified on the vial label. However, we recognize that not all of the doses may be administered. The result is an excess of ancillary supplies.

It is possible to temporarily halt the delivery of Moderna ancillary kits while you use up some of your inventory. Pfizer ancillary kits cannot be halted because they contain the diluent necessary for administration.

- To inquire about a temporary halt in Moderna ancillary kits, please contact the VTrckS help desk for the guidance/instructions:
- Awardees can reach out via phone or email:
Telephone: 1-877-878-6247
- *Select-3 for COVID-19 vaccine ordering questions.
- Email – VACCINEORDERMGMT@CDC.GOV

Storage and Handling Toolkit

The 2021 [Vaccine Storage and Handling Toolkit](https://www.cdc.gov/vaccines/hcp/admin/storage/toolkit/index.html) is a comprehensive guide that reflects best practices for vaccine storage and handling from Advisory Committee on Immunization Practices (ACIP) recommendations, product information from vaccine manufacturers, and scientific studies.

<https://www.cdc.gov/vaccines/hcp/admin/storage/toolkit/index.html>

The toolkit has been updated for 2021 to clarify language including:

- Beyond use date (BUD)
- Routine maintenance for vaccine storage units
- New definition added to the glossary
- COVID-19 vaccine information

COVID-19 Vaccine and Beyond-use Dates (BUDs)

- With all of the changes in COVID-19 vaccine expiration dates and the differing requirements for cold storage for each vaccine, it can be difficult to keep track of expiration and Beyond-Use Dates (BUDs). CDC has developed tracking labels for your refrigerators and freezers to help monitor and document cold storage dates. There are also labels available to assist with documenting transportation time and temperature. These labels and supporting materials are available for both Moderna and Pfizer vaccines. We hope you will find these tools useful.

- [Moderna COVID-19 Vaccine: Beyond Use Date/Time \(BUD\) Tracking Label for Vaccine During Refrigerator Storage \(cdc.gov\)](https://www.cdc.gov/vaccines/covid-19/info-by-product/moderna/downloads/bud-tracking-labels.pdf)

<https://www.cdc.gov/vaccines/covid-19/info-by-product/moderna/downloads/bud-tracking-labels.pdf>

- [Pfizer-BioNTech COVID-19 Beyond Use Date/Time \(BUD\) Tracking Labels for Vaccine During Freezer or Refrigerator Storage \(cdc.gov\)](https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/downloads/bud-tracking-labels.pdf)

<https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/downloads/bud-tracking-labels.pdf>

Guidance on Co-administration of COVID-19 Vaccine With Other Vaccines

COVID-19 vaccines and other vaccines may now be coadministered without regard to timing. Until recently, COVID-19 vaccines were recommended to be administered alone, with a minimum interval of 14 days before or after administration of any other vaccines. Although data are not available for COVID-19 vaccines administered simultaneously with other vaccines, extensive experience with non-COVID-19 vaccines has demonstrated that immunogenicity and adverse event profiles are generally similar when vaccines are administered simultaneously as when they are administered alone.

Weekly updates will continue to be posted to the COVID-19 Vaccine Provider Guidance [webpage](#).

CONTACT US

Provider Operations Unit

COVID-19 Vaccine Management : COVIDVaccines@dhec.sc.gov

COVID-19 Provider Support : COVIDProviderEnrollment@dhec.sc.gov

VAMS: VAMS@dhec.sc.gov

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