Recorded Town Hall Sessions and Slides Available
DHEC’s COVID-19 Provider Website

Webinars
- VIDEO - COVID-19 Vaccine Provider Town Hall Q&A 05.05.21
- COVID-19 Provider Town Hall 05.05.21 (PDF)

View Archived Vaccine Provider Webinar
VAMS and DHEC COVID-19 Vaccination Program Updates and Reminders
### COVID-19 Vaccination Program Reporting Reminders

<table>
<thead>
<tr>
<th>Requirement Area</th>
<th>System</th>
<th>Metrics</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Inventory</strong></td>
<td><strong>VAMS</strong></td>
<td>New vaccine deliveries</td>
<td>Same Day</td>
</tr>
<tr>
<td></td>
<td><em>VaccineFinder</em></td>
<td>Doses Administered</td>
<td></td>
</tr>
<tr>
<td></td>
<td><em>DHEC Provider Portal M3707</em></td>
<td>On-hand inventory</td>
<td>Daily</td>
</tr>
<tr>
<td></td>
<td><strong>VAMS</strong></td>
<td>Inventory Request with 1st and 2nd dose amounts specified in notes</td>
<td>Mondays by 11:59pm</td>
</tr>
<tr>
<td><strong>Vaccine Administration</strong></td>
<td><strong>VAMS</strong></td>
<td>Vaccine administration event</td>
<td>Within 24 hours</td>
</tr>
<tr>
<td></td>
<td><em>Electronic Medical Record/Electronic Health Record</em> with established interface with SIMON, or <em>Direct data entry into SIMON</em></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Temperature Monitoring</strong></td>
<td>Via email to <a href="mailto:COVIDVaccines@dhec.sc.gov">COVIDVaccines@dhec.sc.gov</a></td>
<td>Temperature monitoring logs for any COVID-19 vaccine containing storage units</td>
<td>Fridays by 5pm</td>
</tr>
<tr>
<td></td>
<td>Facility Name in the subject line</td>
<td>Downloaded continuous temperature monitoring device reports</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>COVID-19 Transport Logs</td>
<td></td>
</tr>
</tbody>
</table>

Note: No longer a reporting requirement as of Friday, July 2, 2021.
VAMS 5.2.2 (August 20, 2021)

• **Clinic Portal Updates**
  • Inventory managers and clinic administrators at all clinics can request additional COVID-19 vaccine doses.
  • Healthcare professionals at all clinics can bulk upload additional dose past vaccinations.
    • Note: When exporting additional dose appointment data in bulk vaccination upload template, users will select Additional Dose as the COVID-19 dose.
  • Healthcare professionals can individually record additional dose past vaccinations.
  • Clinic administrators at standard/mobile clinics can send messages to recipients scheduled to receive an additional COVID-19 vaccine dose at their clinic.
    • If no appointments are found that match the parameters, this button will not be available.
  • The Vaccination Administration Report and Scheduled Appointment Reports display data relevant to additional doses.
  • Clinic administrators at all clinics can remove clinic users from multiple clinics simultaneously.
  • Users with the healthcare professional and clinic administrator role can view the time/date a vaccination record was created in addition to the time/date the vaccination was modified.

• **Additional Updates**
  • The Prevaccination Questionnaire inquires if any of the following statements are applicable to a recipient
    • Am a male between ages 12 and 29 years old
    • Have a history of myocarditis or pericarditis
    • Have a weakened immune system (i.e., HIV infection, cancer) or take immunosuppressive drugs or therapies
    • History of Guillain-Barré Syndrome (GBS)
VAMS User Manuals (updated August 5, 2021)

- Updated VAMS User Manuals can be accessed through the CDC COVID-19 Vaccination Reporting Systems webpage
  - Clinic Administrator User Manual
  - Inventory Manager User Manual
  - Front Desk User Manual
  - Third-Party Clinic Administrator User Manual
VAMS QRGs (updated August 5, 2021)

• Updated VAMS Quick Reference Guides (QRGs) can be accessed through the CDC COVID-19 Vaccination Reporting Systems webpage
  • Clinic Types in VAMS
  • VAMS User Access Troubleshooting Tips
  • Accessing Vaccination Certificates in VAMS
  • Inventory Management
  • VAMS Clinic Data Reports
  • Documenting Vaccinations at Standard and Mobile Clinics
  • Documenting Vaccinations at Third-Party Clinics
Please continue to review the VAMS updates when logging into your VAMS account. These announcements contain the most updated information regarding the system.
VAMS Clinic Work Group

• Tuesday, August 31, 2021

• 2:30 PM – 3:30 PM
  • Access Link: https://deloitte.zoom.us/j/93056278831?pwd=NEtGMnJxV1F6ZVFpcXRjdUM0bkI5QT09

• To join by phone:
  • +1 646-518-9805
  • Webinar ID: 930 5627 8831
  • Passcode: 150419
COVID-19 Provider: DHEC Contacts

- Provider Operations: COVID-19 Vaccine Management
  - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  - COVIDVaccines@dhec.sc.gov
  - COVID-19 Vaccine Temperature Excursion Reporting Form and Guidance Document

- Provider Operations: COVID-19 Provider Support
  - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  - COVIDProviderEnrollment@dhec.sc.gov

- DHEC Vaccine Location Web Map
  - Red/green color updates, information updates
  - VaxStatus@dhec.sc.gov

- COVID-19 Provider Portal Reporting
  - Inquiries or assistance with DHEC H3707 Provider Portal
  - Vaxreportinghelp@dhec.sc.gov

- Provider Operations: New Provider Onboarding and VAMS
  - Technical assistance, additional clinics, and questions regarding VAMS
  - VAMS@dhec.sc.gov

Please, do **NOT** submit a SIMON Help Desk Request for any COVID-19 vaccine related issue.
General COVID-19 Vaccination Updates
Labor Day Delivery and Ordering

• NO ORDERS WILL BE DELIVERED Labor Day MONDAY, September 6 (federally observed holiday). All channels should plan to order early prior to the Holiday weekend. Jurisdictions may request special deliveries on Saturday by submitting the order templates to Pfizer and McKesson.
• No vaccine deliveries will occur on Monday, September 6
• If you need vaccine for clinics scheduled on the holiday weekend:
  • Submit your orders early in the week (Mon/Tues) prior to Labor Day weekend
  • Limited Saturday deliveries* are available and can be requested by submitting a holiday order template to Pfizer by Wednesday, September 1, 8 PM ET to cvgovernment@pfizer.com
• If an exception for Saturday delivery is not submitted, orders placed into VTrckS between 9 AM ET Wednesday, September 1 and 9 AM ET Friday, September 3 will deliver on Tuesday, September 7
Moderna Centrally Distributed Vaccines

- No vaccine deliveries will occur on Monday, September 6 or Tuesday, September 7
- If you need vaccine for clinics scheduled on the holiday weekend:
  - Submit your orders early in the week (Mon/Tues) prior to Labor Day weekend
  - Limited Saturday deliveries* are available and can be requested by submitting a holiday order template to McKesson by Friday, September 3, 9:00am ET to COVIDVaccineSupport@McKesson.com
  - If an exception for Saturday delivery is not submitted, orders placed into VTrckS between 12 noon ET Thursday, September 2 and 12 noon ET Friday, September 3 will deliver on Wednesday, September 8.
Pfizer-BioNTech Vaccine Expiration Extension

• The FDA has approved an amendment to the EUA for Pfizer-BioNTech extending the expiration dates of COVID-19 Vaccine from six to nine months.

• Cartons and vials of Pfizer-BioNTech COVID-19 Vaccine with an expiry date of August 2021 through February 2022 printed on the label may remain in use for 3 months beyond the printed date as long as authorized storage conditions between -90°C to -60°C (-130°F to -76°F) have been maintained. Please note: the ultra cold temperature range has been broadened to include -90°C (-130°F). Frozen vials stored at -25°C to -15°C and refrigerated vials (2°C to 8°C) are NOT eligible for extension.

• Updated expiry dates for vaccine maintained in ultra-cold storage are shown below.

<table>
<thead>
<tr>
<th>Printed Expiry Date</th>
<th>Updated Expiry Date</th>
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<tbody>
<tr>
<td>August 2021</td>
<td>November 2021</td>
</tr>
<tr>
<td>September 2021</td>
<td>December 2021</td>
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<tr>
<td>October 2021</td>
<td>January 2022</td>
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<td>November 2021</td>
<td>February 2022</td>
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<td>December 2021</td>
<td>March 2022</td>
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<tr>
<td>January 2022</td>
<td>April 2022</td>
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<tr>
<td>February 2022</td>
<td>May 2022</td>
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</tbody>
</table>
Expiration Extension, Cont.

• The extended expiration date is effective immediately for all currently available batches that have not yet expired. **NOTE:** Expiration dates extension does NOT apply to vials dated July 2021 and earlier.

• No changes have been made to the vaccine itself to enable extension of expiry dating. This change is based on stability data generated on batches manufactured over approximately the past nine months of COVID-19 vaccine development, from the batches that supplied early clinical trials through the commercial scale batches currently in production.
FDA Approves Pfizer-BioNTech’s COMIRNATY COVID-19 Vaccine

• On Monday, August 23, 2021, FDA approved COMIRNATY (COVID-19 Vaccine, mRNA) for use as a two-dose series for individuals 16 years of age and older. It can also be used under the EUA to prevent COVID-19 in individuals 12 through 15 years, and provide a third dose to individuals 12 years of age and older who have been determined to have certain kinds of immunocompromise.
Interchangeability of FDA authorized and FDA approved COVID-19 Products:

COMIRNATY and the FDA-authorized Pfizer-BioNTech COVID-19 Vaccine under EUA have the same formulation and can be used interchangeably to provide the COVID-19 vaccination series without presenting any safety or effectiveness concerns. Therefore, providers can use doses distributed under the EUA to administer the vaccination series for those seeking the approved vaccine. The Fact Sheet for Recipients provides additional information about both the approved and authorized vaccine. Providers should continue to use the vaccines on their shelves.
Reminder: VTrckS Downtime Friday, September 10, 9PM ET–Saturday, September 11, 9PM ET

• Please plan for a brief period of VTrckS unavailability necessary to implement an update for routine vaccine programs. VTrckS will be unavailable between Friday, September 10 at 9:00 PM Eastern and Saturday, September 11 at 9:00 PM Eastern.
Coadministration of COVID-19 and Influenza Vaccines

• You may administer COVID-19 and influenza vaccines without regard to timing (both live, attenuated and non-live influenza vaccines). This includes administration of COVID-19 and influenza vaccines on the same day, as well as coadministration at any time interval.

• With influenza season approaching, CDC recognizes there may be compelling logistical advantages to offering patients COVID-19 and influenza vaccines on the same day, and you may encourage patients to receive these on the same day. There are no safety concerns for coadministration.
Coadministration of COVID-19 and Influenza Vaccines

When deciding whether to coadminister another vaccine(s) with COVID-19 vaccine, consider:

• Whether the patient is behind or at risk of becoming behind on recommended vaccines
• The patient’s risk of vaccine-preventable disease
• The reactogenicity profile of the vaccines
• The likelihood of avoiding a missed opportunity to vaccinate

Best practices for multiple injections include:

• Label each syringe with the name and the dosage (amount) of the vaccine, lot number, the initials of the preparer, and the exact beyond-use time, if applicable.
• Separate injection sites by 1 inch or more, if possible.
• Administer the COVID-19 vaccines and vaccines that may be more likely to cause a local reaction (i.e., adjuvanted influenza vaccines) in different limbs, if possible.
Weekly updates will continue to be posted to the COVID-19 Vaccine Provider Guidance webpage.
CONTACT US

Provider Operations Unit

COVID-19 Vaccine Management: COVIDVaccines@dhec.sc.gov
COVID-19 Provider Support: COVIDProviderEnrollment@dhec.sc.gov
VAMS: VAMS@dhec.sc.gov

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