Clinic Types in VAMS

**Standard Clinic Types**

**Standard** | Options for this type of clinic in VAMS include clinic, hospital, pharmacy, and pop-up. These clinics:

- Have one permanent or one temporary location for vaccination
- Can receive inventory at the clinic’s permanent physical address or at an alternate shipping address
  - *Examples: Urgent care centers, retail clinics and pharmacies, community hospitals, temporary vaccination sites at schools, etc.*

**In VAMS, standard clinics:**

- Are publicly searchable and open to all recipients for scheduling appointments
- Set an established schedule for appointments
- Recipient notifications are managed and sent from VAMS, not clinic staff

**Mobile Clinic Type**

**Mobile** | This type of clinic is one with multiple locations for vaccination. These clinics:

- Require a permanent address to receive inventory
- Can add multiple locations for vaccinations
  - *Examples: Mobile clinic bus, mobile clinic van*

**In VAMS, mobile clinics:**

- Are publicly searchable and open to all recipients for scheduling appointments
- Set an established schedule for appointments
- Recipient notifications are managed and sent from VAMS, not clinic staff

**Third-Party Clinic Type**

**Third-Party** | These types of clinics are ones that are responsible for adding recipients in VAMS and administering and tracking recipient vaccination. These clinics:

- Can receive inventory at the clinic’s permanent physical address or at an alternate shipping address
- Are not visible/searchable by other VAMS users
  - *Examples: Long-term care facility (LTCF), nursing home, employees-only clinic within a hospital, etc.*

**In VAMS, third-party clinics:**

- Are not publicly searchable and open to all recipients
- Do not establish a schedule for appointments
- Recipient notifications are not managed or sent from VAMS and must be managed by third-party staff

**Quick tip:** Use the clinic type “Other” for clinics that do not fall within one of the categories above and require a different label.
Clinic Types in VAMS

Key Differences Between Clinic Types in VAMS

**Standard and Mobile**

**Clinic Roles (4)**
- Clinic administrator
- Healthcare professional
- Inventory manager
- Front desk

**Scheduling**
Set up clinic schedule in VAMS for appointments.

**Accessibility**
Recipients use VAMS to:
- Record medical history
- Search for vaccination clinics
- Schedule appointments
- View vaccination certificates

**Next-Dose Eligibility**
Recipients receive reminders from VAMS on when they should schedule follow-up appointments.

**Third-Party**

**Clinic Roles (3)**
- Clinic administrator
- Healthcare professional
- Inventory manager (optional)

**Scheduling**
No clinic schedule set up because no appointments are scheduled by recipients.

**Accessibility**
Recipients do NOT use VAMS
- Third-party clinics do not appear in vaccination clinic search results

**Next-Dose Eligibility**
Clinic staff tracks vaccine recipients’ next-dose eligibility and communicates it to recipients.

Benefits and Considerations of the Three Clinic Types in VAMS

**Third-Party Clinics**

**Benefits**
- No clinic schedule to set up because recipients do not schedule appointments in VAMS.
- Supports walk-ins more easily.
- Offers accessibility support for recipients; no email address required.
- Limited to select recipients added by the clinic; not publicly searchable.

**Considerations**
Clinic staff must establish local processes for activities such as:
- Managing the schedule for recipients and the clinic
- Confirming prevaccination actions are complete
- Notifying recipients that they are eligible for vaccination at the clinic
- Notifying recipients when they are eligible to receive their next dose of vaccine
## Clinic Types in VAMS

### Benefits and Considerations of the Three Clinic Types in VAMS (continued)

#### Standard Clinics

**Benefits**
- Recipients schedule their own appointments.
- VAMS manages all recipient notifications (e.g., appointment reminders, confirmations).
- Clinic schedule is easily adjustable to account for clinic absences and staffing needs.

**Considerations**
- Standard clinics are not as useful for:
  - Quick clinic setup; a clinic schedule must be set up in VAMS
  - Recipients with accessibility challenges (e.g., lack of internet, literacy or language barriers)
  - Clinics that do not want their vaccination site to be visible to the general population
  - Walk-in recipients not registered in VAMS
  - Clinics in low connectivity areas

#### Mobile Clinics

**Benefits**
- Mobile clinics can change their physical address in VAMS.
- VAMS manages all recipient notifications (e.g., appointment reminders, confirmations).
- Recipients schedule their own appointments.
- Clinic schedule is easily adjustable to account for clinic absences and staffing needs.

**Considerations**
- Mobile clinics are not as useful for:
  - Clinics with no permanent shipping address for receiving inventory
  - Quick clinic setup; a clinic schedule must be set up in VAMS
  - Recipients with accessibility challenges (e.g., lack of internet, literacy or language barriers)
  - Clinics that do not want their vaccination site to be visible to the general population
  - Walk-in recipients not registered in VAMS

If you need additional support, contact the [VAMS Help Desk](#). To ensure jurisdictions and clinics are fully supported, VAMS Help Desk support is limited to jurisdiction and clinic personnel only.

**Toll-Free Number** | +1 833-957-1100
---|---
**Hours of Operation** | 8:00 AM–8:00 PM EST | Monday–Friday